ADDITIONAL INFORMATION:

1. Information in Braille Available

![Braille icon]

Criteria: restaurant menu available in Braille, organization description available in Braille, etc.

2. Sign Language Interpreter Available

![Sign language icon]

Criteria: Sign language interpreter available, or available upon request

3. Reserved Parking Space Available

![Parking space icon]

Criteria: At least one accessible reserved vehicle parking place available near building entrance (with signage)
washbasin 60cm-90cm high, roll-in shower and seat, shower handles at height of less than 100cm.

2. Partially Accessible Toilet/Shower, with Assisting Person

Criteria: Toilet door min. 70cm wide, free space 110cm×110cm, one grab bar, washbasin with height of 100cm-120cm, shower with threshold not exceeding 3cm, shower handles at height of less than 100cm.

3. Inaccessible Toilet/Shower

Criteria: Toilet door less than 70cm wide, free space less than 110cm, no grab bar, no shower, high threshold (give height in cm.) or shower handle above 100cm.

Comments on toilet/shower access: description of obstacles: difficult entrance, number of steps at entry or inside, toilet stall too narrow, no signage, etc.
max. 20% (20cm/100cm), Elevator door min. 70cm, starts from first floor

3. Not Accessible

Criteria: Main doors less than 70cm wide, Door threshold exceeding 20cm, Steps with no ramp or sloppiness above 20%, No Elevator. Stairs without handrails

Comments on physical access: description of obstacles in approach to or in the building, location of alternative entrance (give directions) or availability of removable ramp, number of steps at entrance, high thresholds (give height in cm.), narrow or heavy doors, poor lighting, heavy rugs or carpets, other barriers, etc.

TOILET/SHOWER:

1. Fully or Mostly Accessible Toilet/Shower

Criteria: Toilet doors min. 85cm wide, free space (150cmx150cm), grab bars at both sides of the toilet seat,
KEY to Accessibility Symbols used in this Guide

The following symbols are used to indicate the relative accessibility of selected aspects of the buildings and business surveyed. Very few establishments in Addis Ababa are fully accessible; thus each rating is relative and based on the specified criteria developed for this Guide.

PHYSICAL ACCESS:

1. Fully or Mostly Accessible

![Wheelchair Icon]

Criteria: Main doors min. 85cm wide, Stairs non-slippery min. 35cm x 15cm equipped with handrails both sides, Ramp sloppiness max. 10 % (10cm/100cm), non-slippery equipped with handrails at both sides, Elevator with door min. 85cm wide, call buttons with Braille max. 110cm high, free space min. 150x150cm, starts from basement and reaches all floors.

2. Partially Accessible, or with assisting person

![Wheelchair Icon]

Criteria: Main doors min. 70cm wide, Door threshold not exceeding 20cm, Stairs with one handrail, Ramp sloppiness...
and in 12 secondary towns of the country, including: Adama, Debre Zeit and Jimma in Oromia Regional State, Hawassa and Arba Minch in Southern Nations, Nationalities and Peoples’ Regional State, Axum and Mekele in Tigray Regional State, Bahir Dar, Gondar, and Lalibela in Amhara Regional State, and the municipalities of Dire Dawa and Harar in eastern Ethiopia. Many of these towns are tourist destinations, so the collected accessibility information will be of interest to visitors and tourists with disabilities as well as to local residents.

The Guide is organized according to categories such as hotels/guest houses, restaurants/cafes, essential services (including medical services), transport, sports and recreation (stadiums, fitness centres, etc.), churches/mosques, and culture (cinemas, theatres, museums, etc.).

The “Guide to Accessible Ethiopia”, with its component Regional and Municipal Guides is the first of its kind in Ethiopia. The Guide is the first to provide accessibility information on buildings and services in the major towns throughout Ethiopia. So, whether you are a resident or a visitor with or without a disability, we wish you an all inclusive journey!
Introduction

The preparation of a “Guide to Accessible Ethiopia” is one of the major components of the ECDD “Promoting Accessibility in Ethiopia” project, which is a continuation of a previous project which ECDD undertook in 2008 with the support of LIGHT FOR THE WORLD Austria. The purpose of the project is to assess the accessibility of selected public buildings and services in Ethiopia for persons with disabilities, including hotels, guest houses, restaurants, shopping places, medical services, tour and travel services, museums, and recreational centers among other establishments. During this project, ECDD also organized a series of “Accessibility Information Seminars” in 12 towns in Ethiopia to inform business and building owners, architects and urban planners about accessibility standards to encourage greater attention to making accessible facilities all. In addition, ECDD undertook the modification of existing schools in selected towns to demonstrate what accessible design looks like.

ECDD collected information on the accessibility of facilities and services for persons with disabilities living in Addis Ababa
GUIDE TO ACCESSIBLE
ADDIS ABABA

Ethiopian Center for Disability and Development

2014
GUIDE TO ACCESSIBLE ADDIS ABABA

FULLY ACCESSIBLE HOTELS
Beer Garden Inn

Location: Bole Medhanealem, behind Edna Mall
Tel: +251-116-183956/182591/95
Mob: +251-936-010926
Email: reservation@beergardeninn.com
Web: www.beergardeninn.com

Services Available: Bedrooms, restaurant, known for its micro-brewery and European dishes, meeting rooms, sauna and Jacuzzi, laundry, wireless Internet service, parking area

Accessibility Information

Comments: At the hotel entry there is an accessible ramp with handrail. There is accessible reserved public toilet for people with disabilities. Bar and restaurant are accessible. Lift entry door is 80cm wide and inside space is 120cmX135cm wide. There is one reserved accessible bedroom but other guest rooms toilet entry door is 60cm wide. The outdoor tent area is not accessible as there are steps at the entrance.

Capital Hotel and Spa
Location: Haile Gebreselassie Rd.
Tel: +251-116-192000
Web: www.capitalhotelandspa.com

Services Available: Bedrooms, swimming pool, meeting rooms, fitness center, Bar and Restaurant services, parking area
Astara Hotel
Location: Meshalekia, in front of Richa on the way to Cherkos
Tel: +251-114-160182/114-160153
Mob: +251-911-670776
Services Available: Restaurant, bar, meeting room
Accessibility Information

Comments: The hotel is located on a slope. The lift does not start from the basement. Stairs are equipped with handrail on one side. The public toilet main door 80cm wide; the interior door 70cm wide and there is no free space. The toilet doors of the guestrooms are 75 cm wide.

Atlas International Hotel
Location: At the junction of EU and TeleBole Roads
Tel: +251-116-187432/33/34
Mob: +251-911-605115
Email: atlasshotel@ethionet.et
Web: www.atlasinhotelandresort.com
Services Available: Restaurant, wireless Internet access in all rooms, sauna, currency exchange, satellite TV, lunch buffet, conference rooms
Accessibility Information

Comments: The public toilet doors are 74 cm wide without free space to maneuver a wheelchair. The lift has Braille numbers.
Fitsum Physiotherapy and Physical Rehabilitation Special Clinic
Location: Ring Road Bole, next to Amche
Tel: +251-116-466340
Mob: +251-911-240007/ 911-788626
Email: altasebd@yahoo.com
Services Available: Physiotherapy services, independent mobility training for blind persons
Accessibility Information

Comments: There is a 13cm threshold at the entrance to the physiotherapy room. Public toilet door is 60cm wide with free space inside the toilet of 100cm x 100cm.

Gandi Hospital
Location: Next to Ethiopian Red Cross
Tel: +251-115-518185
Services Available: pre and post natal medical treatment, medical services for children
Accessibility Information

Comments: The building has two floors; stairs equipped with handrail on one side. Hospitalized patients with disabilities are given priority for downstairs bedrooms, which are accessible. There are steps without handrail at entrance to the laboratory. Public toilet main door is 70cm wide and interior door 60cm wide.
Hayat Hospital
Location: Ring Road Bole, adjacent to Airport Motel
Tel: +251-116-614250/ 116-624488
Services Available: General medical services
Accessibility Information

Comments: There are 3 steps without handrails at the main entrance to the building. But as an alternative there is an accessible way through the parking area; ramp equipped with handrail on one side. Toilet doors of the guestrooms are 70cm wide without enough free space inside to maneuver a wheelchair. The lift has Braille numbers.

Kadisco General Hospital
Location: Gerji
Tel: +251-116-298902/03/04
Email: kadco@ethionet.et
Website: www.kadcogroup.com
Services Available: Maternity, obstetrics and gynecology, pediatrics, orthopedic, dermatology, internal medicine services, general surgery, laparoscopic surgery, neurology and psychiatry, gastroenterology, immunization program, home care service, HIV test and consultation
Accessibility Information

Comments: There are stairs at the main entrance but wheelchair users are allowed to enter through the emergency door which has ramp but without handrails on both sides. Examination rooms are found on the first floor but there is a
lift. Toilet doors of patient rooms are 65cm wide without enough free space inside to maneuver a wheelchair.

**Myungsung Christian Medical Center (Korean Hospital)**
Location: Gerij
Tel: +251-116-295422/ 116-295423
Emergency: +251-111-294602
Website: www.mcmet.org
**Services Available:** General medical services except heart cases, restaurant, shopping
**Accessibility Information**
![Handicap] ![WC]
**Comments:** There is an accessible toilet for wheelchair users.

**St. Gabriel General Hospital**
Location: Hayahulet Road
Tel: +251-116-187311/ 116-614400
Mob: +251-911-692347
Email: sghk@ethionet.et
Website: www.saintgabrielgeneralhospital.com
**Services Available:** General medical services, ambulance for emergencies, pediatrics service, pre and post delivery maternal services, surgery, x-ray, ultrasound, endoscopy, eye treatment, nerve treatment, physiotherapy, laboratory
**Accessibility Information**
![Handicap] ![WC]
Comments: Public toilet door is 76cm wide; toilets of bedrooms are 60cm wide. Automatic electric wheelchairs are available for patients. Adjustable examination beds

Yekatit 12 Hospital
Location: Sidist Kilo, opposite to AAU Sidist Kilo campus
Tel: +251-111-553065/66
Services Available: Laboratory, x-ray, ultrasound, surgery, plastic surgery, HIV testing and counseling, ART services for HIV patients, pharmacy, outpatient service, physiotherapy, restaurant
Accessibility Information

Comments: 1st and 2nd level bedrooms are accessible. Both the public and bedroom toilet doors are 63cm wide without free space to maneuver a wheelchair inside.

Yordanos Specialized Hospital
Location: Black Lion Hospital next to Shell station
Mob: +251-911-420053
Services Available: Orthopedic hospital services
Accessibility Information

Comments: Toilet doors are 60cm wide. The building entry is accessible for people with disability.
PHARMACIES

Arseima Drug Store
Location: Ayertena
Tel: +251-113-486327
Email: kedest-Aresema@yahoo.com
Services Available: Prescription, non-prescription drugs, cosmetics products
Accessibility Information

Comments: There is high threshold at the entrance

Axum Drug Store
Location: Stadium, next to Ethiopian Shipping Lines Building
Tel: +251-115-518626/ 115-154882
Services Available: Prescription, non-prescription drugs
Accessibility Information

Comments: the entry is accessible

Cherkos Drug Store
Location: in front of Cherkos church
Tel: +251-114-651503
Services Available: Prescription, non-prescription drugs
Accessibility Information

Comments: there is partially accessible entry
Dest aDrug Store
Location: in front of Stadium, next to Lalibela Hotel
Tel: +251-115-156666
**Services Available:** Prescription, non-prescription drugs, cosmetics products
**Accessibility Information**

**Comment:** the pharmacy entry is accessible

Kazanches Drug Store
Location: Kazanches
Mob: +251-911-404577/ 913-243034
**Services Available:** Prescription, non-prescription drugs, cosmetics
**Accessibility Information**

**Comments:** There is an 8cm threshold at the entrance

Life Drug Store
Location: Mickey Leland (EU) Road, next to Desalegn Hotel
Tel: +251-116-639448
Mob: +251-918-762151
**Services Available:** Prescription, non-prescription drugs, cosmetics products
**Accessibility Information**

**Comments:** the entry is accessible
Shewa Drug Store
Location: Next to Semien Hotel
Tel: +251-111-119700
Mob: +251-911-241441
Email: Bm82008@gmail.com
Services Available: Prescription, non-prescription drugs
Accessibility Information

Comments: there is an accessible entry to the pharmacy

Tekele Haimanot Drug Store
Location: Tekele Haimanot Square, near Aseb Hotel
Tel: +251-111-113677
Services Available: Prescription, non-prescription drugs
Accessibility Information

Comments: the entrance is accessible

Yekatit Pharmacy
Location: Arada Sub city
Tel: +251-111-111941
Mob: +251-930-12616
Services Available: Supply of drugs
Accessibility Information:

Comments: Main entrance of the pharmacy is accessible and there is free maneuvering space inside the drug room.
CINEMAS, THEATRES

Cinema Empire
Location: Piazza
Tel: +251-115-565029
Mob: +251-911-751626/ 911-218235
Services Available: Films
Accessibility Information

Comments: There is a high threshold at the entrance to the building and 2 steps without handrails at the entrance to the cinema hall. Public toilet doors are 65cm wide and free space inside is 100cm x 75cm. There is no parking for customers.

Exhibition Center
Location: Above Meskel Square
Tel: +251-115-519988
Services Available: Exhibition halls, restaurant, cinema
Accessibility Information

Comments: There are 48 steps without handrails at the entrance to the Center but there is accessible alternative entrance gate to the Center from behind Flamingo.

Hager Fiker Theatre
Location: Piazza
Tel: +251-111-110644/ 111-569189/ 111-119820
Email: htf@ethionet.et
Services Available: Hall for theatre, films, music concerts and restaurant

Accessibility Information

Comments: There are 4 steps without handrails at the entrance to the Cinema and another 7 steps without handrails before reaching the seats. There is an alternate accessible way at back, for use by special permission only. Public toilet door is 68 cm wide without free space inside.

National Theatre
Location: Churchill Road, near Ethiopia Hotel
Tel: +251-115-530050
Email: na.theatre@ethionet.et

Services Available: Hall for theatre performances, films, music concerts, special events, with restaurant

Accessibility Information

Comments: There is a separate entrance for wheelchair users and other persons with disabilities with a small threshold. There is also a reserved accessible public ladies and men’s toilet; door 70cm wide and 110cm x 130cm inside. Lack of signage

Ras Theatre
Location: Merkato
Mob: +251-911-639813

Services Available: Theatre performances, films, concerts

Accessibility Information
Comments: Toilet door 60cm and free space inside 90cm x 100cm. No separate parking area, customers park cars at the edge of the road near the Theatre.

Sebastopol Cinema
Location: Exhibition Center above Meskel Square
Tel: +251-115-527910/ 115-529030
E-mail: teddystudio90@hotmail.com
Website: www.teddystudio.com
Services Available: Films, special events

Accessibility Information

Comments: There is a level entry. The public toilet is not wide enough to maneuver a wheelchair inside.

LIBRARIES
AAU John F. Kennedy Memorial (Main) Library
Location: Inside AAU Sidist Kilo Main Campus
Tel: +251-111-231070/ 111-231071
Mob: +251-911-131392
Email: infolib@lib.aau.edu.et
Website: www.aau.edu.et/lib
Services Available: complete general library services, short (spot reading) and long-term loan services, reservation of materials, reference resource service, photocopying

Accessibility Information
Axum Hotel
Location: Haile Gebreselassie Rd, Hayahulet area
Tel: +251-116-613916
Email: axum.d@ethionet.et
Web: www.axumhotels.com
Services Available: Restaurant, bar, gym, meeting rooms, Internet, shops, beauty salon
Accessibility Information

Comments: The ramps as an alternative to the 3 step entrance do not meet accessibility standards. The public toilet door is 67cm wide and the guestroom toilet doors are 70cm wide.

Belle Vue Hotel and Spa
Location: Megenana, Diaspora Ave, Yeka Hills
Tel: +251-116-676701/02/03
Email: info@bellevueaddishotel.com
Web: www.bellevuehotelandspa.com
Services Available: Guest rooms, meeting rooms, business center, SPA, bar and restaurant
Accessibility Information:

Comments: The entry to the hotel has steps but alternative accessible entry is available. There is a lift with entry door 90cm wide and 150cm X 160cm maneuvering space. Public toilet entry door is 70cm wide without maneuvering space. Guestroom entry doors are accessible but toilet door is narrow.
**Comments:** Downstairs rooms are accessible but upstairs rooms have stairs equipped with handrails both sides. There are four reserved studying rooms for visual impaired students; one room with Braille books, one room has computers with screen readers (JAWS software), the third room is for reading and recording purposes and the last room for reading.

**British Council**
Tel: +251-116-620388
Email: information@et.britishcouncil.org
Website: www.britishcouncil.org

**Services Available:** Free Internet access, global English teaching and examinations, facilitating scholarships and professional development

**Accessibility Information**

**Comments:** There is a reserved accessible toilet and parking place for people with disabilities, both with international symbols. Special exemption to listening exams is given for deaf people, and provision of an earphone for those who are hard of hearing. English examinations also in Braille

**Institute of Language Studies Library**
Location: AAU Sidist Kilo Campus, OCR Building, 2nd floor
Tel: +251-111-239800
Mob: +251-911-359515
Website: www.aaulibraries/ils.com

**Services Available:** Complete library services.
Comments: There are 6 steps equipped with handrails on both sides at the entrance to the building. The library is found on the 2nd floor upstairs, equipped with handrail on both sides. The public toilet door is 60cm wide without free space to turn a wheelchair.

Library of the Institute of Ethiopian Studies
Location: AAU Sidist Kilo Main Campus
Tel: +251-111-239739
Mob: +251-913-299137
Website: www.aau.edu.et/ies.com

Services Available: General library and documentation services, conduct of research, publishing of journals

Accessibility Information

Comments: There are 9 steps without handrails at the entrance but there is an alternative accessible way into the building.

Library of the AAU Faculty of Technology
Location: Inside AAU Hamist Kilo Campus Faculty of Technology compound, in front of National Museum
Tel: +251-111-232412
Mob: +251-913-197977
Website: www.aau.edu.et/lib/tech

Services Available: Library service, loans, reference resource services, photocopying, reprography services

Accessibility Information
Comments: There are 6 steps without handrails at the entrance to the old library with an alternative accessible way at the back of the library. The new library is inaccessible.

Library of the AAU Faculty of Science
Location: Inside AAU Arat Kilo Campus
Tel: +251-111-237093
Mob: +251-911-242553/ 911-865721
Website: www.aau.edu.et/lib/scie
Services Available: General library services
Accessibility Information

Comments: There are 16 steps without handrails at the entrance. There is an accessible way at the very back of the library but not visible due to lack of signage.

National Library of Ethiopia
Location: In front of Radio Fana on road to Black Lion Hospital
Tel: +251-111-556532
Mob: +251-912-090773
Services Available: General library and documentation services
Accessibility Information

Braille
Comments: There are 46 steps at the entrance to the library but there is an alternative accessible way to the lift at the back of the building. There is a reserved reading room for blind persons where they can access books in Braille and JAWS software installed computers.

MUSEUMS, ART GALLERIES

Addis Ababa City Museum
Location: Above Meskel Square
Tel: +251-115-153180
Mob: +251-911-450680
Services Available: Museum services, collection of artifacts and photos showing the historical development of Addis Ababa

Accessibility Information

Comments: At the main entrance there are big stairs without handrails and through the parking area there are 8 steps without handrails on both sides to enter.

Alliance Ethio-Francaise
Location: Piazza
Tel: +251-111-550213
Mob: +251-911-230371
Email: administration@allianceaddis.org
Website: www.allianceaddis.org
Services Available: French language lessons, gallery, painting exhibitions, café

Accessibility Information
Comments: The French classes are given on the 3rd floor but there is no lift. There is a threshold at the entrance to the gallery with another 3 steps to look at the paintings.

Asni Gallery
Location: Arada sub-city
Tel: +251-111-233244
Mob: +251-911-206697
Services Available: Art works photographs, exhibition and tour services, mini-café services.
Accessibility Information:

Comments: Entrance has a threshold, but there is a portable ramp for wheelchair users. There is an elevator inside the gallery with an entry width of 75cm. The waiting room is accessible. People with visual impairments should be cautious when walking in the corridor because it is a bit slippery. Bathroom door is 80cm with toilet seat.

Ethiopia National Museum
Location: Hamist Kilo, next to AAU Hamist Kilo Campus
Tel: +251-111-553188
Services Available: Ethiopian historical displays like historical fossils, paintings, materials and libratory service
Accessibility Information
**Goethe Institute**  
Location: Next to Sidist Kilo modern art museum  
Tel: +251-111-242345/46  
**Services Available:** Library, German class, exhibition services  
**Accessibility Information**

**Comments:** There are 5 steps without handrails at the entrance to the Institute but there is alternative accessible way at the back. The compound is non-asphalted and might be difficult for wheelchair users.

**Italian Cultural Center**  
Location: Gojjam Road, near Semien Hotel  
Tel: +251-111-553427/111-113655  
Email: iicaddisabeba@esteri.it  
Website: www.iicaddisabeba.easteri.it  
**Services Available:** Hall for film shows, exhibitions and other events, library, language school  
**Accessibility Information**
Comments: There are 11 steps with handrails on both sides at the entrance to Hall.

Lela Art Gallery
Location: Torhailoch, Ring Road on way to Keranio
Tel: +251-116-535506
Mob: +251-911-300756
Email: leagallery@gmail.com
Service Available: Gallery, cafe
Accessibility Information

Comments: There are 6 steps without handrails at the entrance.

Makush Gallery
Location: Bole Road, Mega Building 1st floor
Tel: +251-115-526848/ 115-526855
Mob: +251-911-683294
Email: durante-angela@yahoo.com
Services Available: Gallery, artifacts, restaurant
Accessibility Information

Comments: There are 5 steps without handrails at the entrance to the building. The Gallery is found in the first floor but the lift does not start from the basement. The gallery is free of charge.

Modern Art Museum
Location: Sidist Kilo, in front of AAU Sidist Kilo Campus
Tel: +251-111-221695
Mob: +251-911-621501/ 911-400215

**Services Available:** Museum

**Accessibility Information**

![Accessibility Icon]

**Comments:** There is reserved accessible public toilet for visitors with disabilities.

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**Natural Heritage Preservation Museum**

Location: Inside AAU Science Faculty Arat Kilo Campus in front of Ministry of Education

Tel: +251-111-236770

Mob: +251-911-054925

**Services Available:** General museum services

**Accessibility Information**

![Accessibility Icon]

**Comments:** There are 9 steps at the entrance of the building without handrails on both sides. There is no sign language interpreter for visitors with hearing impairment.

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**Netsa Art Village**

Location: Inside French park, road from French Embassy to Bella

Mob: +251-911-893143/ 911-760963

Email: netsaartvillage@gmail.com

Website: www.asniartvillage.com.et

**Services Available:** Gallery, beautiful park, artifacts

**Accessibility Information**
Comments: As the compound is non-asphalted, wheelchair users might need assistance but the gallery is accessible

**Red Terror Martyrs Memorial Museum**
Location: Bole Road, between Meskel Square and Flamingo
Tel: +251-118-503908
Mob: +251-911-232675
**Services Available:** Museum, library, hall, book shop, cafe
**Accessibility Information**

Comments: The museum is on the ground floor and is accessible but the library and hall are on the 1st floor without a lift; stairs equipped with handrails on one side.

**Russian Cultural Center**
Location: Piazza
Tel: +251-115-551343
Email: konnik@rambler.ru
**Services Available:** Hall for films, poetry evening, other events, gallery, library, exhibition center, café
**Accessibility Information**

Comments: There are 4 steps without handrails at the entrance to the building. Public toilet main door is 70cm wide and interior door 60cm wide without enough free space inside. The building has three floors but the lift is not working.
The gallery and hall are on the first floor, the library on the second.

CHURCHES, MOSQUES

Anwar Mosque
Location: Merkato
Services Available: Religious services
Accessibility Information

Comments: Public toilet door is 60cm wide without free space inside. It is forbidden to enter the Mosque with a wheelchair on Fridays.

Holy Savior Catholic Church
Location: Piazza
Tel: +251-111-112457/111-111667
Mob: +251-911-650581
Services Available: Religious services, library
Accessibility Information

Comments: During special days sign language interpreter is assigned for deaf persons. Sometimes preaching is done in English. In the library there are some documents in Braille. Wheelchair is available. There is no public toilet.

Seventh Day Adventist Church
Location: Stadium area, in front of Gandhi Hospital
Tel: +251-115-513202
Beshale Hotel
Location: CMC Rd, on way from Gurd Shola to CMC
Tel: +251-116-478181
Email: beshalehotel@ethionet.et
Services Available: Restaurant, bar, fitness center, laundry service, sauna and massage, room service, souvenir shop, airport shuttle, internet, business center, meeting rooms
Accessibility Information

Comments: There is an accessible entrance at the rear of the hotel. The public toilet main doors are 75cm wide; the interior doors are 65cm wide and there is 110 cm of free space. The lift has Braille numbers. There is a wheelchair available.

Bole Ambassador Hotel
Location: Off Bole Rd, next to the Millennium Hall
Tel: +251-116-188284/82
Mob: +251-911-411244
Email: boleambassadorhotel@ethionet.et
Web: www.boleambassadorhotel.com
Services Available: Restaurant, bar, meeting rooms, free airport shuttle, wireless broadband Internet, gym, business center, spa
Accessibility Information

Comments: There are 11 steps at the entrance equipped with handrails at both sides. There is a ramp with handrail but
Mob: +251-913-515580  
Email: teddy7day@yahoo.com

**Services Available:** Religious services  
**Accessibility Information**

- 🚶‍♂️  
- ⛔️  
- 📖 Braille

**Comments:** Public toilet door 70cm without free space inside. There are religious books and leaflets in Braille. Preaching is in English for foreigners. Wheelchair can be provided upon request.

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**St. George Church**  
Location: Piazza  
Tel: +251-111-566370  
Mob: +251-911-425079

**Services Available:** Religious services, museum  
**Accessibility Information**

- 🚶‍♂️

**Comments:** There is a high slope at the entrance to the main gate but there is another more accessible way to the church. There are 3 steps to go into the compound and 5 steps without handrails into the church building.

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**St. Mary’s Church**  
Location: Entoto  
Tel: +251-113-380037/38

**Services Available:** Religious services, museum  
**Accessibility Information**

- 🚶‍♂️
Comments: There are 9 steps without handrails at the entrance to the church building. The museum is accessible.

Trinity Cathedral Orthodox Church
Location: Arat Kilo
Tel: +251-111-233515
Mob: +251-911-601099
Services Available: Religious services, school grades 1-12

Accessibility Information

Comments: The Church compound entrance is accessible. There are 12 steps without handrails at the entrance to the church building. Preaching in English
does not meet accessibility standards. The public toilet main
door is 90cm wide; the interior door is 60cm wide and there is
100cmx70cm of free space inside. The toilet doors of the
guestrooms are 70cm wide with 60cm x 100cm of free space.

**Bole Rock**
Location: Bole sub-city, behind Edna Mall
Tel: +251-116-188173/8622/23/24
Mob: +251-911-725331
**Services Available:** Guest house, sauna and steam,
massage, gym, indoor pool, bar and restaurant, meeting hall,
tennis court
**Accessibility Information:**

![WC](https://via.placeholder.com/150)

**Comments:** Entrance is accessible but there is no elevator to
access the other levels of the buildings. Gym and indoor pool
are not accessible. The restroom door is 78 cm wide with
toilet seat.

**Caravan Hotel**
Location: around Chicinia, Micky Leyland Rd.
Tel: +251-116-612297/98
Email: caravanhotel@caravanaddis.com
Web: www.caravanaddis.com
**Services Available:** Bedrooms, meeting rooms, bar and
restaurant
**Accessibility Information:**

![WC](https://via.placeholder.com/150)
Comments: There are steps at the entry to the hotel but a ramp is available. Lift door is 70cm wide without maneuvering space. Meeting hall, bar and restaurant are accessible. Bedrooms have accessible entrance with free space but toilet door is 70cm wide.

Central Shoa Hotel
Location: Haile Gebreselassie Rd, Hayahuleet area
Tel: +251-116-611454/116-632554
Email: central@telcom.net.et
Web: www.central.com
Services Available: Restaurant, bar, meeting room

Accessibility Information

Comments: The hotel building has three floors but no lift. The restaurant is downstairs and is accessible. Both the public toilet and guestroom toilet doors are 64cm wide.

Churchill Hotel
Location: on Churchill Avenue, around Tewodros Square
Tel: +251-111-111212/568648
Email: churchillhotel@ethionet.et
Web: www.churchillhoteladdis.com
Services Available: Bedrooms, meeting rooms, Spa, Gym, bar and restaurant

Accessibility Information:

Comments: The hotel entry has a ramp but it is very steep. Lift door is 70cm wide with 140cmX105cm maneuvering
space. Public toilet entry door is 54cm wide. Guestroom entry
door is 83cm wide with free turning space but bathroom door is 72 cm. The bar and restaurant are accessible.

**Classic Hotel**
Location: Haile Gebreselassie Rd at Zerihun Building
Tel: +251-116-613598/116-456483
Mob: +251-911-203636
**Services Available:** Restaurant, bar, meeting room
**Accessibility Information**

![Accessibility Icon]

**Comments:** There is a small threshold at the entrance to the hotel. The public and guestroom toilet interior doors are 58cm wide without free space inside.

**Concord Hotel**
Location: Debre Zeit Rd, Bekelobet (Lancha) area
Tel: +251-114-654959/114-670635
Mob: +251-911-224650
Email: hotelconcord@ethionet.et
**Service Available:** Restaurant, bar, night club
**Accessibility Information**

![Accessibility Icon]

**Comments:** The building has two floors; stairs are equipped with handrail on one side. The restaurant is downstairs and is accessible with alternative accessible entrance. Both the public and guestroom toilet doors are 70cm wide but without free space inside. The doors to the guestrooms are 70cm wide.
Debre Damo Hotel
Location: Haile Gebresellassie Rd
Tel: +251-116-612630/116-622921
Email: debredamo@ethionet.et
Web: www.debredamohotel.com
Services Available: Restaurant, Internet service, beauty salon, free breakfast, conference room
Accessibility Information

Comments: There is a 10cm threshold to the building. The main door to the hotel is 78cm wide. The building has two floors with stairs equipped with handrails. The public toilet main door is 73cm wide; the interior door is 57cm wide and there is 95cm x 95cm of free space. The toilets of the guestrooms are accessible.

Desalegn Hotel / New building
Location: Cape Verde St, Bole, across from European Union
Tel: +251-116-624524
Mob: +251-911-124855
Email: info@desalegnhotel.com
Web: www.desalegnhotel.com
Services Available: Bed rooms, meeting rooms, spa, gym, business center, bar and restaurant
Accessibility Information:

Comments: At the back side of the hotel there is accessible entry. Lift entry door is 90cm wide with 150cmX147cm wide
maneuvering space. Public toilet door is 59cm wide with no maneuvering space. Guest room entry door is 80cm wide with free turning space. Bath room in the guest room entry door is 70cm wide. Bar and restaurant are accessible.

**Destiny Hotel**  
Location: Kirkos Sub-city, in front of Dembel Building  
Tel: +251-115-521795/118-591189  
Email: info@destinyaddis.com  
**Services Available:** Bar, restaurant, guestrooms with 24hrs room service, broadband internet, mini gym, steam and sauna, massage, mini conference hall, beauty salon, souvenir shops  
**Accessibility Information:**

![Wheelchair Access](image1) ![WC](image2)  
**Comments:** Entrance has a flight of stairs. There is an alternative entry with a ramp for wheelchair users. Elevator accesses all floor levels and has adequate space. The guest rooms and meeting halls are accessible. The restroom door is 78cm with toilet seat.

**Dreamliner Hotel**  
Location: Meskel Flower Rd (Gabon Street)  
Tel: +251-114-674000  
Mob: +251-911-240751  
Email: dreamlinerhotel@ethionet.et  
Web: [www.dreamlinerhotel.com](http://www.dreamlinerhotel.com)  
**Services Available:** Restaurant, sky bar, meeting hall, suite rooms, fitness and sports center, spa, sauna, Jacuzzi, steam bath and massage, business center, airport shuttle service  
**Accessibility Information**
Comments: There are 6 steps without handrails at the entrance to the building with a steep ramp alongside. Public toilet main doors are 80cm wide and interior doors are 70cm.

Elilly International Hotel
Location: Bole Medanealem
Tel: +251-922-728318/19
Mob: +251-923-573249
E-mail: info@elillyhotel.com
Web: http://elillyhotel.com

Services Available: Guestrooms, restaurant, conference hall, meeting rooms

Accessibility Information:

Comments: Main entrance is accessible but slippery. There are elevators to all floors. Guestrooms, conference hall and restaurant are accessible. Public toilet is accessible but there is little maneuvering space. Note: Bathrooms within all guestrooms are totally inaccessible.

Embelta Hotel
Location: Ambo Rd, near Ras Desta Hospital, Pasteur Institute
Tel: +251-112-758756/57 or 112-758787
Mob: +251-911-353785

Services Available: Restaurant, bar, brew pub, gym, cinema, swimming pool and hydro spa, internet access, meeting room

Accessibility Information
Comments: There is a proper ramp as an alternative to the 8 step entrance, equipped with a handrail on one side. There is an alternative accessible way to the lift through the parking area. Public toilet main door is 80 cm wide; with interior door of 57cm; there is 80cm x 80cm of free space inside. Toilet doors of the guestrooms are 75cm wide without enough free space inside.

Emmad Hotel
Location: Ring Road, at Imperial Hotel roundabout
Tel: +251-116-294129
Email: emmad.furnished@ethionet.et
Web: www.emmadfurnishedapt.com

Services Available: Restaurant, bar

Accessibility Information

Comments: There are 8 steps without handrails at the front entrance to the hotel but there is an accessible way at the back. The lift door is 75cm. The guestroom doors are 70cm wide. Both the public and guestroom toilet doors are 60cm wide with little free space inside.

Empire Addis International Hotel
Location: Africa Ave. (Bole Rd.), adjacent to Millennium Hall
Tel: +251-118-964218/614525/24
Email: info@empireaddis.com
Web: www.empireaddis.com
Accessibility Information:

Comments: The main entrance to the building has an accessible wide ramp for wheelchair. The building has many levels with ramps available. The restaurant and meeting rooms are wide enough to maneuver a wheelchair. The bedrooms are accessible and there are two rooms reserved for persons with disabilities. The public restroom and bathrooms inside bedrooms are accessible. Fitness center and swimming pool are accessible.

Edna Addis Hotel
Location: Yeka, Abuare Square, near to old Gedera Hotel
Tel: +251-115-507003/507727
Mobile: +251-910-646962
Email: reservation@ednaadis.com
Web: www.ednaadis.com

Services Available: Standard hotel services

Accessibility Information:

Comments: Entrance has a threshold and there is a ramp. Inside the elevator accesses all floor levels. The waiting area is accessible. There are two guestrooms reserved for persons with disabilities. The conference hall is accessible. The public bathroom door is 70cm wide with accessible toilet seat and adequate interior maneuvering space for wheelchair users.
Services Available: Bedrooms, meeting rooms, bar and restaurant

Accessibility Information:

Comments: There is no step at the entry to hotel and it is accessible. Restaurant and bar are on the first floor which is accessible. Lift door 70cm with 110cm×140cm inside maneuvering space. Guest room entry door is accessible but toilet door is 70cm wide.

Ethiopia Hotel
Location: Yohannes Street, near National Theatre
Tel: +251-115-517400
Email: ethhotel@yahoo.com
Web: www.ethiopiahotels.net

Services Available: Restaurant, bar, meeting rooms, traditional clothing and souvenir shop, satellite TV, complimentary breakfast

Accessibility Information

Comments: The restaurant is downstairs and accessible but there are two steps to the cafe. The lift door is 70cm wide without enough free space. The toilet doors of the guestrooms are 65 cm wide with no free space. There is not enough lighting in the lift.

Friendship International Hotel
Location: Bole Medanealem, behind Edna Mall
Tel: +251-116-670202  
Web: http://www.friendshiphotel.com.et/  
**Services Available:** Guestrooms, restaurant, conference hall  
**Accessibility Information:**

![Accessibility Icon]

**Comments:** Main entrance has a very steep and slippery ramp, especially dangerous for those with visual impairments. There is an accessible elevator. Guestrooms, conference hall and restaurant are accessible. Public toilet is accessible but there is little maneuvering space.

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**Genet Hotel**

Location: Mexico area, on the road to Kera  
Tel: +251-115-504282  
**Services Available:** Restaurant, bar, wedding facilities, bowling, library, ground tennis, computer services, meeting rooms  
**Accessibility Information**

![Accessibility Icon]

**Comments:** The main public toilet door is 90cm wide and the interior door is 64cm wide.

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**Ghion Hotel**

Location: In front of Addis Ababa Stadium  
Tel: +251-111-513222/111-515166  
Mob: +251-911-218911  
Email: ghion@ethionet.et  
Web: http://www.ghionhotel.com.et/
Services Available: Restaurants, bar, swimming pool, children’s playground, tennis court, gym, meeting rooms, free airport shuttle service, laundry, business center, currency exchange, souvenir shop, travel agency, parking area

Accessibility Information

Comments: There are 10 stairs to the main building, equipped with handrails at both sides. There is a temporary, unsafe outdoor ramp used whenever needed for meetings. The main door of the toilets of the guestrooms is 85cm wide and the interior doors are 75cm wide. The public toilet is accessible but without enough free space inside to maneuver a wheelchair.

Global Hotel
Location: Debre Zeit Rd, Beklobet area
Tel: +251-114-664766/114-169388
Mob: +251-911-404541
Email: globalhotel@ethionet.et
Web: www.globalhotel.com.et

Services Available: Restaurant, bar, sauna, steam bath, massage, shopping, wireless Internet in all rooms, business center, meeting rooms, ballrooms, foreign exchange service, satellite TV, laundry service

Accessibility Information

Comments: The main door to the public toilet is 62cm wide and the interior door is 57cm wide without enough space to maneuver a wheelchair. Wheelchair can be provided upon request. The lift has Braille numbers.
**Grand Yordanos Hotel**  
Location: Around Kazanchis in front of Enat Bank  
Tel: +251-118-965276/115-572181  
Mob: +251-911-202348  
Email: info@grandyordanoshotel.com.et  
Web: www.grandyordanos.com  
**Services Available:** Bedrooms, meeting rooms, spa, gym, bar and restaurant  
**Accessibility Information:**  
![Accessibility Icon]  
**Comments:** At the main entrance an accessible ramp is available. Bar and restaurant are accessible but the public toilet door and inside maneuvering space is inaccessible. Meeting hall and gym is accessible. Guestroom entry door is accessible but toilet door and inside space is inaccessible. There is special toilet seat which is made for persons with disabilities.

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**Harmony Hotel**  
Location: Bole Medhanealem, behind Edna Mall  
Tel: +251-116-183100  
Email: info@harmonyhotelethiopia.com  
Web: www.harmonyhotelethiopia.com  
**Services Available:** Restaurant, bar, suite rooms, meeting rooms, sauna, gym, broadband Internet, laundry, swimming pool  
**Accessibility Information**  
![Accessibility Icon]  
![Accessibility Icon]
Comments: There is a ramp as an alternative to the 6 steps at the entrance to the building but it does not have handrails on both sides. There are steps at the entrance to the meeting room.

Hotel D’Afrique
Location: Mexico area next to 5th Police Station
Tel: +251-115-517385
Services Available: Guestrooms, restaurant, bar, wedding hall, meeting rooms

Accessibility Information

Comments: The lift door is 73cm wide. The lift does not reach all the floors, but guests with disabilities can use rooms where the lift can reach. Both the public and guestroom doors are 65cm wide, with free space to maneuver a wheelchair.

Imperial Hotel
Location: Ring Road at Gerji
Tel: +251-116-293329
Mob: +251-911-312319
Email: imperialhotel@ethionet.et
Web: www.imperialhotel-ethiopia.com
Services Available: Restaurant, bar, meeting room, sauna bath, business center, tour and ticketing services, beauty salon, shop

Accessibility Information

Comments: The lift door is 73cm wide. The lift does not reach all the floors, but guests with disabilities can use rooms where the lift can reach. Both the public and guestroom doors are 65cm wide, with free space to maneuver a wheelchair.
Comments: There are 11 steps equipped with handrails at the entrance to the hotel. There is an alternative accessible way to enter the hotel through the parking area. There is a temporary ramp to be used wherever there are steps. The lift door is 70cm wide and is too small to maneuver a wheelchair. Both the public and guestroom toilet doors are 65cm wide without free space.

Intercontinental Hotel
Location: Guinea Conakry St, Kazanches area
Tel: +251-115-540087
Mob: +251-911-623635
Web: www.intercontinentaladdis.com

Services Available: Meeting rooms, restaurant, bar, bank and ATM services, business center, swimming pool, travel/tour agency, shop, health club, spa, clinic, laundry service. Note: this hotel is NOT a member of the InterContinental group of hotels.

Accessibility Information

Comments: The public toilet main door is 90cm wide; the interior door is 60cm wide without enough free space inside (100cm x80cm). The toilet doors of the guestrooms are 65cm wide. The lift has Braille numbers and audible signal.

Itege Taitu Hotel
Location: Piazza
Tel: +251-111-553244

Services Available: Guestrooms, restaurant, bar, parking area

Accessibility Information
Comments: The entrance door is a rotating type, and the other door is 70cm wide. The restaurant is downstairs and is accessible. Some of the guestrooms are upstairs (first floor) without a lift. The guestroom doors are 70cm. The first class rooms have toilets and showers each but second and third class rooms have common toilets and showers. All the toilet doors are 65cm wide without enough free space inside to maneuver a wheelchair. The hotel is historic; the first hotel to be established in Addis Ababa and over 100 years old.

**Jupiter International Hotel (Bole)**
Location: Bole Rd, next to Friendship Building  
Tel: +251-116-616969  
Mob: +251-911-453603  
Email: info@jupiterinternationalhotel.com  
Web: www.Jupiterinternationalhotel.com

**Services Available:** Restaurant, laundry, sauna bath, business center, and meeting room  
**Note:** there is a second Jupiter Hotel located in the Kachanchis area which is more accessible.

**Accessibility Information**

Comments: There are 12 steps equipped with handrails on both sides. There is ramp as an alternative but it does not meet accessibility standards. The lift door is 70cm and not wide enough to maneuver wheelchair. Both the public and guestroom toilet doors are 60cm wide without free space.
Kaleb Hotel
Location: Bole Medhanealem, behind Edna Mall
Tel: +251-116-622200
Mob: +251-911-068885
Email: reservation@kalebhotel.com
Web: www.kalebhotel.com
Services Available: Guestrooms, restaurant, bar, meeting hall

Accessibility Information

Comments: There are 4 steps at the entrance to the building but a temporary ramp without handrails is available.

Kenenisa Hotel
Location: In front of Bole Medhanealem Cathedral
Mob: +251-931-725116/ 931-725114
Email: info@kenenisahotelsandresort.com
Web: http://www.kenenisahotelsandresort.com
Services Available: Guestrooms, fitness center, massage, meeting rooms, bar and restaurant

Accessibility Information:

Comments: The entry to the building is accessible. Restaurant and meeting room is on the same floor and are accessible. Elevator is available from ground to all floors and is wide enough to maneuver a wheelchair. Bedrooms are wide enough and bathrooms are accessible. Public restroom seat and entry door is accessible but inside space is not wide enough for a wheelchair.
KZ Hotel
Location: Bole Rd.
Tel: +251-116-621677/81
Email: kzhotel08@yahoo.com
Web: www.kzfamilyhotel.com
Services Available: Guestrooms, bar and restaurant
Accessibility Information:

Comments: There is an accessible entry at the parking area to the lift but the lift is small to maneuver a wheelchair. Bar and restaurant are accessible but the public toilet is small. Guest room has enough free space but toilet entry door is narrow.

Meridian Hotel
Location: Off Bole Road, next to Novis Supermarket
Tel: +251-116-615050
Mob: +251-911-208272
Email: meridian-hotel@ethionet.et
Services Available: Guestrooms, restaurant, bar
Accessibility Information

Comments: There are two steps at the entrance to the hotel. The hotel reception is found on the ground floor of the building. The main door of the public toilet is 70cm wide and the interior door is 65cm wide. The toilet door of the guestrooms is 63cm wide. There is lack of signage.
Monarch Hotel
Location: Bole sub-city, next to Kuwait Embassy
Tel: +251-116-672480/81/82
Email: info@monarchaddis.com
Web: www.monarchaddis.com
Services Available: Guestrooms, meeting room, swimming pool, bar and restaurant
Accessibility Information:

Comments: There are 9 steps at the building entry. The building has an upstairs with elevator but the elevator is very small. Bed rooms have free space to maneuver wheelchair but inside bathroom is not accessible. The public restroom entry door and inside space is inaccessible. There is an accessible free area in front of the building around the swimming pool.

MN International
Location: Haile Gebreselassie Rd, Hayahulet area
Tel: +251-116-620831/33/34/35
Mob: +251-911-828418
Services Available: Restaurant, bar, meeting rooms, gymnasium, shop, broadband Internet service, business center
Accessibility Information

Comments: The restaurant is downstairs and fully accessible. The lift door is 70cm wide and there is 100cm x 116cm of free space inside. The public men’s and lady’s toilet
**Hilton Addis Hotel**
Location: Menelik II Avenue, opposite Ministry of Foreign Affairs  
Tel: +251-115-170000  
E-mail: hilton.addis@ethionet.et  
Web: www.hilton.com  
**Services Available:** Private apartments, ballroom, meeting rooms, restaurants, bars, café, bakery, shops, supermarket, swimming pool, fitness center, sauna, tennis courts, squash courts, children’s playground, travel/tour agency, car rental agencies, taxis, airline offices (Ethiopian, Kenya Airways), bank and ATM service, business center, high speed Internet in rooms, barber shop/beauty salon, flower shop, babysitting service, room service, laundry service, jogging and walking track, parking area  
**Accessibility Information**

![Accessibility Icon]

**Comments:** Hotel building is fully accessible, with special wheelchair accessible public toilet near ballroom. There are 3 wheelchair-accessible guestrooms with roll-in showers. Staff trained in service-provision to persons with disabilities. It is the most accessible hotel in the city.

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**Homej Hotel**
Location: Bole in front of Dembel City Center  
Tel: +251-115-516341  
Mobile: +251-930-033910  
**Services Available:** guest rooms, café and breakfast services  
**Accessibility Information:**
doors are 63cm and 82cm respectively with 110cm x 110cm of free space inside. The toilet doors of the guestrooms are 60cm wide. Wheelchairs can be provided upon request.

**Nazra Hotel**
Location: Meskel Flower Rd. near Dreamliner Hotel
Tel: +251-114-674465
Email: reservation@nazra.com
Web: www.nazrahotel.com

**Services Available:** Bed rooms, meeting rooms, bar, restaurant

**Accessibility Information:**

![Accessibility Icon]

**Comments:** At the hotel entry there is ramp but it is steep and the slope is not safe for wheelchair use. Lift entry door is 90ccm wide with 130cmX140cm maneuvering space. The meeting room, bar and restaurant are on the 10th floor which is accessible but public toilet entry door is 65cm wide without maneuvering space. Guestroom toilet door is narrow but with free space.

**Nigist Towers Guest House**
Location: Kazanches next to Intercontinental Hotel
Tel: +251-115-509770
Email: info@nigisttowers.com
Web: www.nigisttowers.com

**Services Available:** Fully furnished apartments with well equipped kitchens, laundry service, free broadband Internet. In the towers there are restaurants and coffee shops, spa and beauty salon, entertainment lounge and parking

**Accessibility Information**
**Comments:** The guestrooms are on floors 3-7. Parking area is near to the entrance.

**Orange River Hotel Apartments**  
Location: Bole Homes near Bora amusement park  
Tel: +251-116-627055/634797  
Email: reservation@orangeriveapartments.com  
Web: www.orangeriverapartments.com

**Services Available:** Bed rooms, meeting rooms, Spa, swimming pool, bar and restaurant

**Accessibility Information:**

**Comments:** The hotel entry is accessible. Public toilet is inaccessible. Guest room entry door and inside space is accessible but toilet entry door is 66 cm. Restaurants and bar area are accessible. Swimming pool has accessible entry. Lift door is 80cm with 110cmx120cm maneuvering space.

**Queen of Sheba Hotel**  
Location: Haile Gebreselassie Rd, Hayahulet area  
Tel: +251-116-180000/116-615400  
Email: queenshebahotel@ethionet.et

**Services Available:** Guestrooms, suite rooms, restaurant, bar, meeting rooms

**Accessibility Information**
Comments: Both the public and guestroom toilet doors are 70cm wide without enough free space inside.

Ras Hotel
Location: Churchill Road near National Theater
Tel: +251-115-517060
Email: rashotel@ethionet.et
Services Available: Restaurant, bar, meeting rooms, Internet

Accessibility Information

Comments: There are 5 steps without handrails at the entrance. There is an alternative accessible entrance at the other side. The main door of the hotel is 75cm wide. The building has two floors but no lift. The stairs are equipped with handrails on one side. The main door of the public toilets is 80cm wide and the interior door is 70cm wide. The toilet doors of the guestrooms are 66cm wide without free space to maneuver a wheelchair.

Rivera Hotel
Location: Ring Road, Hannamariam area, on way to Ayer Tena
Tel: +251-114-197741/114-198544
Services Available: Restaurant, bar, sauna bath, massage, satellite TV, wireless Internet, meeting rooms

Accessibility Information

Comments: Both the main and interior doors are 76cm wide. Wheelchair can be provided upon request.
Saro-Maria Hotel
Location: Bole, behind Edna Mall
Tel: +251-116-672167
Email: info@saromariahotel.com
Web: http://www.saromariahotel.com/
**Services Available:** Guestrooms, restaurant, conference hall
**Accessibility Information:**

![Accessibility Icon]

**Comments:** Main entrance is not accessible. However, there is an accessible entrance through the garage. There are 3 accessible elevators. Guestrooms, conference hall and restaurant are accessible. Public bathroom is accessible but there is little maneuvering space.

Sidra International Hotel
Location: On Gerji - Lem Hotel Rd.
Tel: +251-116-617777
Mob: +251-923-607070
Email: info@sidrahotel.com
Web: www.sidrahotel.com
**Services Available:** Guestrooms, meeting rooms, spa, gym, business center, bar and restaurant
**Accessibility Information:**

![Accessibility Icon]

**Comments:** At the hotel entry there is an accessible ramp. Lobby, bar and restaurant are accessible but public toilet entry door is 55cm wide. Lift entry door is 80cm wide with 113cm x137cm inside maneuvering space. Guestroom has
free space with accessible entrance door. Toilet door in the
guestroom is 55cm wide but with inside space to maneuver a
wheelchair.

Solo Te Hotel
Location: Behind Beshale Hotel, CMC Rd.
Tel: +251-116-670021/118-962018
Email: info@solstehotel.com
Web: www.solotehotel.com
Services Available: Guestrooms, meeting room, gym, spa,
bar and restaurant
Accessibility Information:

Comments: The hotel has an alternative entrance with ramp,
but is steep and slippery. Lift entry door is 80cm wide with
110cmX144cm wide free space. Bar and restaurant are
accessible but public toilet entry door and inside space is
inaccessible. Guestroom bathroom door is 70cm wide.

Soramba Hotel
Location: St. George Church, near Semen Hotel
Tel: +251-111-565682
Services Available: Guest rooms, restaurant, sauna, bank
Accessibility Information:

Comments: Entrance has 5 steps. Alternative entry is
available. Inside, there is an elevator that accesses all floors.
The public toilet, guestrooms and conference halls are accessible.

**Tegen Hotel**
Location: Comoros street, around British Embassy area
Tel: +251-116-182860/70/72
Email: info@tegenhotel.com
Web: www.tegenhotel.com
**Services Available:** Guestrooms, meeting rooms, restaurant
**Accessibility Information:**

![Accessibility Icons]

**Comments:** Hotel entry has a ramp. Lift door is 79cm wide with 102cmX110cm wide maneuvering space. Public toilet entry door is 70cm and there is a handrail around the toilet seat. Guest room entry door is 80cm wide with maneuvering free space. Guest room public toilet door is 70cm wide. Meeting room, bar and restaurant is accessible.

**Tizeze Hotel**
Location: On road to Bole Micheal St., around Cuban Embassy
Tel: +251-116-392000/01/02
Mob: +251-911-735964
Email: info@tizezehotel.com
Web: www.tizezehotel.com
**Services Available:** Guestrooms, meeting rooms, spa, gym, bar and restaurant
**Accessibility Information:**
Comments: Accessible ramp is available at the hotel entry but it is slippery. Lift door is 80cm wide with 140cmX110cm inside maneuvering space. The public toilet entry door is small but seat is at proper height. Guestroom entry door is 80cm wide with free turning space but bathroom entry door is 70cm wide. Bar and restaurant is accessible but spa and gym entrance has steps.

Trinity Hotel
Location: In front of Medhanealem Cathedral, near Edna Mall
Tel: +251-116-670095
Mob: +251-911-624776
Email: info@trinityaddis.com
Web: www.trinityaddis.com
Services Available: Guestrooms, bar and restaurant
Accessibility Information:

Comments: There is an accessible entry at the basement at the parking area but the main entrance has many steps. The elevator accesses all floors but entry door and inside maneuvering space is small. Guestroom entry door is accessible but toilet door is 60cm wide without maneuvering space.

Washington Hotel
Location: Cape Verde Rd., across from the European Union
Tel: +251-116-392239
Email: info@washingtonaddis.com
Web: www.washingtonaddis.com

Services Available: Guestrooms, modern and cultural restaurants, bar, gym, spa and meeting hall

Accessibility Information:

Comments: The main entrance to the hotel has six steps but there are alternative accessible entrances at the back of the hotel and also at the ground parking area with accessible lift to all floors. Public toilet entry door is less than 85cm but toilet seat is accessible. Lift entrance door is 80cm wide with 146cmX110cm inside space. Guestroom entrance door is wide enough but toilet room is small. Meeting hall, bar and restaurant is accessible.

ADDIS ABABA TOTALLY INACCESSIBLE HOTELS

The following hotels are not accessible for wheelchair-using visitors or other persons with disabilities due to steps at the entrance without a ramp, without an alternate accessible entrance and/or with completely inaccessible guestrooms.

Addis View Hotel
Ag Palace Hotel
Airport Motel
Alexandria Hotel
Ararat Hotel
Ark Hotel

Assfaw Wossen Hotel
Awraris Hotel
Balderas Hotel
Baro Hotel
Bole International Hotel
Damu Hotel
Dimitri Hotel
Extreme Hotel
Finfinne Hotel
G.G. Royal Hotel
Green Valley Hotel
Harambee Hotel
Holiday Hotel
Ibex Hotel
Jerusalem Hotel
T.D.S. Hotel
Tourist Hotel
Wassamar Hotel
Jovanni Hotel
Kings Hotel
Koreptama Hotel
KZ Hotel
Lalibela Hotel
National Hotel
Plaza Hotel
Ras Amba Hotel
Residence Suite Hotel
Yilma Hotel
Yonas Hotel
Yordanos Hotel

FULLY ACCESSIBLE RESTAURANTS, CAFES
Black Gold Café
Location: Arada Sub-city, in front of Egypt Embassy
Tel: +251-111-249990
Mob: +251-911-133497
Services Available: full café services, local and international food service
Accessibility Information:

Comments: Entrance has 4 steps. There is an alternative accessible entry. Restaurant and toilet are accessible.
Peony Garden Restaurant
Location: Bole Road, next to Senegal Embassy
Tel: +251-116-183800
Mob: +251-911-734687
Services Available: Restaurant - Chinese food, bar
Accessibility Information

Comments: Accessible

PARTIALLY ACCESSIBLE RESTAURANTS, CAFES
Addis Sport and Le Petit Cafe
Location: Bole Road, in Garade Building, next to Getu Commercial Building
Tel: +251-115-547990
Mob: +251-911-757652
Services Available: Restaurant, bar
Accessibility Information

Comments: There is a 13cm threshold at the entrance to the building with temporary ramp. The public toilet main and interior doors are 79cm and 65cm wide without enough free space to maneuver a wheelchair.

Aladdin Restaurant
Location: Off Bole Road, near Japan Embassy residence
Tel: +251-116-614109
Mob: +251-911-698717
Email: kevorkian@hotmail.com
Comments: Entrance has 3 steps and there is a ramp with handrails. Reception area is accessible. The elevator has a wide entrance and accesses all floor levels. Guestrooms are accessible, but toilet doors are 70cm wide with accessible seat and there is enough free space inside for wheelchair users.

Hotel De Leopold International
Location: Off Haile Gebresellassie Rd. behind Bambis Supermarket
Tel: +251-115-507777
Mob: +251-911-603119
Email: hoteldeleopol@ethionet.et
Web: www.hoteldeleopolint.com
Services Available: Restaurant, bar, suite rooms, Internet, sauna, swimming pool, gym, bowling, meeting rooms, business center, travel guide, parking area
Accessibility Information

Comments: Wheelchair can be provided upon request.

Jupiter International Hotel
Location: Kazanches area, walking distance to UNECA
Tel: +251-115-527333
Email: info@jupiterinternationalhotel.com
Web: www.jupiterinternationalhotel.com
Services Available: Guestrooms, free airport shuttle, souvenir shop, laundry service, fitness center with sauna and
Services Available: Restaurant known for Middle Eastern food

Accessibility Information

Comments: There is a 13cm threshold at the entrance to the restaurant. The toilet main door is 70cm wide.

Alis Restaurant
Location: Bole Road, next to London Café
Tel: +251-116-624754
Mob: +251-911-633493
Services Available: Restaurant
Accessibility Information

Comments: There is a 16cm threshold at the entrance to the building, with public toilet door of 72cm.

Al Mendi Restaurant
Location: Off Bole Road at Olympia, in front of ABC Building
Tel: +251-115-512143
Mob: +251-911-202707
Services Available: Restaurant, known for Yemeni dishes
Accessibility Information

Comments: There is one outdoor restaurant accessible for wheelchair users but the main restaurant entrance has 4 steps with handrails, but no ramp. There is also a 20cm
threshold at the entrance to the public toilet with door 70cm wide.

**Amsterdam Bar and Restaurant**
Location: Bole Road, next to Bole Mini Café
Tel: +251-116-613493
Mob: +251-911-226940
**Services Available:** Restaurant
**Accessibility Information**

**Comments:** There is a ramp without handrails at the entrance to the restaurant. There are 15 steps with a handrail on one side to enter the night club. There are 3 steps at the entrance to the public toilet; the door is 61cm wide without free space to maneuver a wheelchair.

**Antika Restaurant**
Location: Off Mickey Leland Road, next to Moonlight Bar
Tel: +251-116-634841
Mob: +251-911-225019
**Services Available:** Bar, restaurant known for pizza
**Accessibility Information**

**Comments:** There are 5 steps at the entrance to the restaurant, but as an alternative there is an accessible way through the parking area but slippery. There are 5 steps without handrails at the entrance to the public toilet; doors 63cm wide without free space to maneuver a wheelchair. There are 16 steps, without handrails to the night club.
Ararate Club (Harmen Club)
Location: Next to Nazareth School
Tel: +251-111-113572
Services Available: Restaurant, bar, café
Accessibility Information

Comments: The main door to the toilet is 80cm wide; the interior door is 67cm wide without enough free space inside.

Asqual Ethiopian Traditional Restaurant
Location: Bole Road, opposite to Friendship Building
Tel: +251-116-188870/116-466565
Mob: +251-911-102843
Email: asqualm2k@yahoo.com
Web: www.m2kasqual.com
Services Available: Traditional Ethiopian dishes, drinks, buffet lunch every Wednesday and Friday
Accessibility Information

Comments: At the compound, the open-air area is accessible for wheelchair users, but there are 4 steps to the main cultural restaurant, with a handrail on one side – no ramp. There is a high threshold at the entrance to the toilet.

Ayu Pizzeria Restaurant and Night Club
Location: Kazanches, across from Intercontinental Hotel
Tel: +251-115-535562
Mob: +251-911-247460
Services Available: Both European and national dishes, bar, night club, cinema

Accessibility Information

Comments: There are 3 steps at the entrance to the restaurant and bar but there is a temporary ramp for wheelchair users. The public toilet main door is 76cm wide and the interior door is 54cm wide without enough space to maneuver a wheelchair.

Bilo’s Pastry (multiple locations)
Location: Debre Zeit Road, Beklobet, in front of Global Hotel
Tel: +251-114-169667/68/69
Mob: +251-913-595038

Services Available: Café services, known for pastry

Accessibility Information

Comments: There is a 10cm threshold at the entrance. There are 7 steps down to reach the underground toilet which has a door 50cm wide and 80cm x 110cm of free space.

Blue Drops Restaurant
Location: between Bole Tele and Atlas Hotel
Tel: +251-116-615714
Mob: +251-911-604334
Email: Blue-drops@ethionet.et
Web: www.bluedropesres.com

Services Available: Bar, restaurant known for pasta, grilled food
Accessibility Information

Comments: There is a 14cm threshold at the entrance to the restaurant. There are two other restaurants that are accessible for wheelchair users. The toilet door is 80cm wide without enough free space inside.

Bole Mini
Location: Bole Road, next to London Cafe
Tel: +251-116-639898/116-625818

Services Available: Restaurant café, known for burgers, fresh fruit juice, waffles and donuts

Accessibility Information

Comments: There is a 16cm threshold at the entrance. The toilet door is 65cm wide without enough space to maneuver a wheelchair inside.

Bonanne Restaurant
Location: Meskel Flower Road
Tel: +251-114-166200
Mob: +251-911-767377

Services Available: Restaurant

Accessibility Information

Comments: The public toilet main door is 80 cm wide; the interior door is 58cm wide without enough free space inside.
Bs Catering
Location: Bole Road at Rwanda Embassy area
Mob: +251-911-672404/911-642202
Email: benyam.berhanu@gmail.com
Services Available: Restaurant, café, business center, pool table, gallery and free Internet access
Accessibility Information

Comments: There is an open-air area accessible for wheelchair users. There are 11 steps without a proper handrail at the entrance to the restaurant. The toilet door is 71cm wide.

Buffet de la Gare
Location: Leghare, next to the former train station
Tel: +251-115-536286/115-517888
Services Available: Restaurant, bar, meeting room
Accessibility Information

Comments: There are 10cm thresholds at entrance to the dining rooms. The public toilet main door is 75cm wide; the interior doors are 60cm wide and there is no free space inside the toilet to maneuver a wheelchair. There are potted flowers along the corridors that could be obstacles for blind people.

China Bar and Restaurant
Location: At Meskel Square, next to entrance to Ghion Hotel
Tel: +251-115-513772
Email: hotelcondorde@ethionet.et
Web: www.chinaaddis.com

Services Available: Traditional Chinese food, bar
Accessibility Information

Comments: The toilet door is 72cm wide.

Christian Bar and Restaurant
Location: Bole Sub-city, Gerji New Condominium
Mobile: +251-911-695430
Services Available: Bar and restaurant
Accessibility Information:

Comments: Entrance has a threshold. There is an alternative entrance for wheelchair users through the back. The restaurant is accessible, however the restroom is not.

Cloud 9 Restaurant
Location: Bole Road, in Getu Commercial Building, 5th floor
Tel: +251-115-540795
Services Available: Restaurant, bar
Accessibility Information

Comments: There are 3 steps without handrails at the entrance to the building. Through the parking area there is an alternative accessible way to the lift but does not have
signage. The toilet main door is 85cm wide and the interior door is 55cm wide.

**Coffee House**
Location: Sidist Kilo, near Egypt Embassy
Tel: +251-111-226466
*Services Available:* Restaurant, bar, live jazz band
*Accessibility Information*

![Accessibility: Wheelchair and WC]

*Comments:* Public toilet without interior free space.

**Dagim Millennium**
Location: Old Airport area, near Bisrat Gabriel Church
Tel: +251-113-720300
Mob: +251-911-883462
Web: www.dagimmillenium.com
*Services Available:* Restaurant, bar, Internet, meeting hall
*Accessibility Information*

![Accessibility: Wheelchair and WC]

*Comments:* There is a 16cm threshold at entrance to the toilet.

**Dashen Traditional Restaurant**
Location: behind the main Post Office
Tel: +251-115-529746/116-556437
*Services Available:* National dishes and drinks, bar and live music on weekend nights
*Accessibility Information*
**Dembel Dome Restaurant**
Location: Bole Road, in Dembel City Center Building, 4th floor
Tel: +251-115-156439
**Services Available:** Restaurant, bar

**Accessibility Information**

**Comments:** There are two steps at the entrance to the public toilets with doors 63 cm wide. The lift has Braille numbers.

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**East Dragon Restaurant**
Location: Near Bole Medanealem Cathedral
Tel: +251-116-623800
Mob: +251-911-054818/911-388148
**Services Available:** Restaurant - authentic Chinese food

**Accessibility Information**

**Comments:** The public toilet door is 65cm wide without enough free space to maneuver a wheelchair.

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**Elsa Restaurant**
Location: Mickey Leland Road, near Zerihun Building
Mob: +251-913-860749
**Services Available:** Restaurant, bar
Comments: The toilet door is 65cm wide without enough free space inside.

Enset Traditional Restaurant
Location: Meskel Flower Road
Tel: +251-114-167769
Mob: +251-911-404395
Services Available: Restaurant, known for Kitfo and Gomen Besega, bar, traditional coffee ceremony, buffet lunch weekends

Accessibility Information

Comments: There is a very small threshold at the entrance to the restaurant. There is 13cm threshold at the entrance to the public toilet; its door is 73cm wide.

Eyoha Ethiopian Traditional Restaurant
Location: Wello Sefer Road to Gotera near Bible College
Tel: +251-114-666693/114-669667
Mob: +251-911-207909
Services Available: Restaurant - Ethiopian and European dishes, bar, live music every evening

Accessibility Information
steam, business center, free broadband Internet in all rooms, complimentary breakfast, satellite TV, conference rooms

**Accessibility Information**

![Wheelchair icon] ![WC icon]

**Comments:** Level entrance, carpet on floors, very accessible hotel except for guestroom toilet doors which measure 70cm but with enough free space inside.

**Nexus Hotel**
Location: Bole area, in front of Anbessa Garage  
Tel: +251-116-670067  
Mobile: +251-911-312282  
**Services Available:** Guest rooms, bar and restaurant, meeting hall, transport service  
**Accessibility Information:**

![Wheelchair icon] ![WC icon]

**Comments:** Entrance has 4 steps but there is a ramp. Inside, the elevator accesses all floors. The guestrooms and conference hall are accessible. The bathroom door is accessible with toilet seat and adequate interior maneuvering space for wheelchair users.

**Panorama Hotel**
Location: Haile Gebreselassie Road, Megenagna,  
Tel: +251-116-616070  
Mob: +251-911-836692  
Email: panoramahotel@ethionet.et  
Web: www.panoramaaddis.com
Comments: There are 2 steps at the entrance to the restaurant, but a temporary ramp is available for wheelchair users. The public toilet interior doors are 65cm wide.

Family Restaurant (2 locations)
Location: Olympia junction, on road to Bambis Supermarket, in Menitewab Building ground floor
Tel: +251-118-500279
Email: familyrestorant@gmail.com
Web: www.familyrestaurant.com
Services Available: Restaurant, known for Mexican food and warm chocolate cake
Accessibility Information

Comments: There are 3 steps without handrails at the entrance of the building. There is a ramp but very steep. The lift door is 75cm wide. The toilet door is 65cm wide without enough free space to maneuver a wheelchair.

Farenheit Lounge
Location: Opposite Medhanealem Cathedral, next to Edna Mall
Tel: +251-116-638768
Services Available: European dishes, bar, night club
Accessibility Information

Comments: There are 10 steps equipped with handrail on one side at the entrance to the restaurant but there is an alternative accessible way for wheelchair users through the
parking area. The interior doors to the toilet are 56cm and 63cm wide without enough free space inside to maneuver a wheelchair.

**Fasika National Restaurant**
Location: Off Bole Road behind Flamingo
Tel: +251-115-514193/115-150476/115-509912
Email: fasikan@yahoo.com
Web: www.fasikares.com

**Services Available:** Restaurant, bar, Ethiopian food, drink, traditional live music, cultural dancers every night

**Accessibility Information**

![WC](image)

**Comments:** There are 2 steps at the entrance to the restaurant with a temporary ramp for wheelchair users.

**Fинфine Adarash Restaurant**
Location: Yohannes Street, across from Filwuha Baths
Tel: +251-115-519100/115-514711
Mob: +251-911-138753

**Services Available:** Restaurant, bar

**Accessibility Information**

![WC](image)

**Comments:** There are 4 steps without handrails at the entrance to the restaurant but there is an accessible way at the back. The main public toilet door is 80cm wide and the interior door is 70cm. Only one toilet has a toilet seat; the rest are Asian style toilets. There are steps to the mineral bath guestrooms.
Five Zone Restaurant
Location: Hamist Kilo, opposite to National Museum
Mob: +251-913-107270
**Services Available:** Restaurant, bar, Internet service
**Accessibility Information**

![Accessibility Icon]

**Comments:** The toilet interior door is 66cm wide without enough free space inside.

Flamingo Bar and Restaurant
Location: Bole Road, opposite to Sunshine Building
Tel: +251-115-519166/115-153040
Mob: +251-911-428789
Email: flamingo-pp@yahoo.com
**Services Available:** Restaurant, café, bar
**Accessibility Information**

![Accessibility Icon]

**Comments:** There are 12 steps equipped with handrails on both sides of the entrance. There is an alternative accessible way through the parking area. The toilet main door is 61cm wide and interior door is 59cm wide. There is lack of signage.

Frank Addis (2 locations)
Location: Bole Road, opposite Dembel City Center, on alley next to Oil Libya fuel station
Tel: +251-115-541185/86
**Services Available:** Restaurant - Ethiopian dishes, bar, car rent, pool table, barbershop, Internet services
**Accessibility Information**
Comments: The pathway to the outdoor cottages and open-air space is not asphalted and difficult for wheelchair users. The open-air space is accessible but there is a high threshold at the entrance to the cottages. There are 3 steps to the public toilet; its door is 70cm wide without free space to maneuver a wheelchair.

Frank Addis
Location: Churchill Road, next to National Theatre
Tel: +251-116-523320
Services Available: Restaurant, cafe
Accessibility Information

Comments: There are 2 steps before the entrance to the open-air garden. There are steps at the entrance to the toilet; toilet door is very narrow without enough free space.

Freetown Bar and Restaurant
Location: Bole Road, in front of Dembel City Center
Mob: +251-910-517303
Services Available: Restaurant, bar
Accessibility Information

Comments: Open-air restaurant service is accessible. There are 3 steps without handrails at the entrance to the bar.
The toilet door is 59cm wide without free space to maneuver a wheelchair.

**Gati Thai Restaurant**  
Location: Off Bole Road, near Saay Pastry  
Mob: +251-912-156396  
**Services Available:** Restaurant - traditional Thai dishes, bar  
**Accessibility Information**  
![Accessibility Icon]  
**Comments:** There is a small threshold at the entrance. The public toilet door is 70cm.

**Gebeta Restaurant and Cafe**  
Location: Between St. Stefanos Church and NOC Petrol Station  
Tel: +251-115-520225  
Mob: +251-913-057787  
**Services Available:** National dishes  
**Accessibility Information**  
![Accessibility Icon]  
**Comments:** There are 5 steps without handrails to the public toilet; its door is 70cm wide without enough free space inside.

**German Restaurant**  
Location: Bole Road  
Tel: +251-111-185570  
Mob: +251-912492779  
**Services Available:** Restaurant known for steak, potato salad
Accessibility Information

Comments: The main door to the restaurant is 70cm wide. The public toilet doors are 62cm wide without free space.

Greek Club
Location: Off Bole Road at Olympia, next to Greek School
Tel: +251-115-516722/115-0485
Mob: +251-911-628885
Email: greekclubaddis@yahoo.com
Services Available: Restaurant – known for traditional Greek dishes, bar, tennis, basketball, pool table

Accessibility Information

Comments: The public toilet interior door is 69cm wide without enough free space to maneuver a wheelchair inside.

Home Lounge and Bar
Location: Bole Road, behind Mega Building
Tel: +251-115-153365
Services Available: Restaurant known for Bozena Shiro and Gomen Besega, bar

Accessibility Information

Comments: The toilet door is 50 cm wide without free space.
Ibex Lalibela Restaurant
Location: Opposite the City Stadium, Sahle Selassie Building
Tel: +251-115-159332/114-654400
Services Available: Restaurant serving both European and National dishes, bar
Accessibility Information

Comments: There are two restaurants: one downstairs and accessible; the other upstairs. Stairs are equipped with handrails both sides. The public toilet is downstairs with interior door 67cm wide without enough free space inside.

Injera Bar and Restaurant
Location: Mickey Leland (EU) Road, near to Yoly Building
Tel: +251-116-187686
Mob: +251-913-954284
Services Available: Ethiopian dishes, bar
Accessibility Information

Comments: The restaurant service in the tents is accessible, but there is a high threshold to the main restaurant and bar entrance. The public toilet door is 64cm wide without enough free space.

Jewel of India Restaurant and Bar
Location: off Meskel Flower Road
Tel: +251-111-513154/116-636840
Mob: +251-911-200230
Services Available: Restaurant, traditional Indian dishes, bar
Accessibility Information

**Comments:** The toilet door is 72cm wide

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**Joberg Restaurant**
Location: Churchill Road, behind Mega Theatre
Mob: +251-912-183771/913-549404
**Services Available:** Restaurant, bar

**Accessibility Information**

**Comments:** The toilet doors are 70cm wide with not enough space to maneuver a wheelchair.

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**Kaldi’s Coffee (Many locations)**
Location: Bole Road, next to Flamingo Restaurant
Tel: +251-115-507190
Mob: +251-912-037265
Email: kaldiscoffee3@yahoo.com
**Services Available:** Café services

**Accessibility Information**

**Comments:** There is a 14cm threshold at the entrance to the public toilet. The interior toilet door is 65cm wide.

**Kaldi’s Coffee**
Location: Debre Zeit Road, Lancha area, close to Global Hotel
Tel: +251-114-665885
Email: kaldiscoffee3@yahoo.com

**Services Available:** Café services

**Accessibility Information**

Comments: There are two steps at the entrance. Public toilet interior door is 72cm wide.

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**Kaldi's Coffee**

Location: Bole Medhanealem
Tel: +251-116-638456

**Services Available:** Café services

**Accessibility Information**

Comments: The toilet door is 60cm wide without enough free space inside.

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**Kaldi's Coffee**

Location: Sarbet in Adams Pavilion Building
Tel: +251-113-724583
Email: kaldiscoffee3@yahoo.com

**Services Available:** Café services

**Accessibility Information**

Comments: The toilet door is 65cm wide without free space.

**Kaldi's Coffee**

Location: CMC Road, Gurd Shola to CMC at Daminarof Building
Tel: +251-116-477631  
Email: kaldiscoffee3@yahoo.com  
**Services Available**: Café services  
**Accessibility Information**

![Wheelchair](image1) ![WC](image2)  
**Comments**: There are 7 steps without handrails at the entrance to the public toilet; doors are 72cm wide.

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**Karamara Ethiopian Traditional Restaurant**  
Location: Bole Road near Wello Sefer junction  
Tel: +251-115-158053  
**Services Available**: Ethiopian dishes, drink and live traditional music and dancers  
**Accessibility Information**

![Wheelchair](image1) ![WC](image2)  
**Comments**: There are three steps to the cultural cottage. But at the back of the cottage is a better, but non-asphalted accessible way. There is a high threshold at the entrance to the public toilet; its interior door is 70cm wide.

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**London Café**  
Location: Bole Road, opposite to Millennium Hall  
Tel: +251-116-638115  
**Services Available**: Café services  
**Accessibility Information**

![Wheelchair](image1) ![WC](image2)
Services Available: Restaurant, bar, gym, laundry, sauna and steam spa, business center, car rental services, Internet access, conference rooms, room service, gift shop, free airport shuttle

Accessibility Information

Comments: There are wheelchair accessible public toilets with international symbols. There is a Braille menu available.

Radisson Blu Hotel
Location: Kassanchis, beside Jupiter International Hotel
Tel: +251-115-157600
Email: info.addisababa@radissonblu.com
Web: www.Radissonblu.com

Services Available: All services expected from a 4-star hotel

Accessibility Information:

Comments: Entrance is level. Inside, there is an elevator which accesses all floor levels. The meeting hall, hotel room and restrooms are accessible. Restaurant is accessible and there are Braille menus. No parking area.

Sheraton Addis Hotel
Location: Taitu Street, below the Palace
Tel: +251-115-171717
Email: sheratonbc@ethionet.et
Web: www.SheratonAddis.com
Comments: There are 14 steps without handrails at the entrance to the café but there is an alternative accessible way through the parking area. Toilet main door is 70cm wide; interior door is 65cm wide without enough free space inside.

Lucy Gazebo Restaurant
Location: Amist Kilo, next to National Museum
Tel: +251-912-073086
Services Available: Indoor, outdoor restaurant with Ethiopian and European dishes, bar
Accessibility Information

Comments: There is a high threshold at the entrance to the public toilet with a temporary ramp; its door is 76cm wide. Braille menu is available.

Meazi café
Location: Bole sub-city, Gerji at Imperial Hotel
Mobile: +251-911-138284
Services Available: Café
Accessibility Information:

Comments: Entrance has a threshold. The area inside the café has adequate maneuvering space for wheelchair users. The restroom door is 69 cm wide with a toilet seat.

Mendi Corner Arabian Specialized Restaurant
Location: Piazza, opposite to Greek Church
Mob: +251-911-660101
Services Available: Restaurant, bar

Accessibility Information

Comments: There are 7 steps without handrails at the entrance to the main restaurant. There is a 14cm threshold at the entrance to the tent which is part of the restaurant. The entrance to the public toilets has 14cm thresholds and the doors are 70cm wide.

Merehaba Restaurant
Location: Bole Road, near Saay Pastry
Tel: +251-116-188244
Mob: +251-910-482444
Services Available: Restaurant, bar

Accessibility Information

Comments: The toilet door is 70cm wide.

Metro Pizza House
Location: Behind Flamingo Restaurant, near Exhibition Center
Tel: +251-115-522828/115-522754
Web: www.metropizzahouse.com
Services Available: Pizza and European dishes

Accessibility Information

Comments: The ground floor dining room is accessible but there are 11 steps without handrail to the upper room. The
public toilet main door is 83cm wide; the interior door is 72cm wide without enough free space inside.

**Naklakh Restaurant**  
Location: Wollo Sefer Road, in front of Tibaber Building  
Mob: +251-912-731818  
Email: naklahrestaurant@yahoo.com  
**Services available:** Restaurant - Yemeni dishes, sweets  
**Accessibility Information**  

![Accessibility Icon]  

**Comments:** The toilet door is 62cm wide without enough free space inside.

**New York Café and Restaurant**  
Location: Bole Road, opposite to Getu Commercial Building  
Tel: +251-115-151243  
Website: www.newyorkaddis.com  
**Services Available:** Restaurant, café  
**Accessibility Information**  

![Accessibility Icon]  

**Comments:** Open-air service is accessible. There are two steps at the entrance to the main café. The restaurant and the toilet are upstairs - no lift. The main public toilet door is 80cm wide; the interior door is 60cm wide without free space.

**Panorama Food Court**  
Location: Bole Road, at DH Geda Building, 4th floor  
Tel: +251-116-180317  
Mob: +251-911-992398
Email: kiruble196@yahoo.com
Services Available: Restaurant, bar, café
Accessibility Information

Comments: There are 3 steps without a handrail at the entrance to the building but at the back there is accessible way through the parking area directly to the lift. The lift does not reach all floors. The public toilet main door is 67cm wide; the interior doors are 60cm wide without enough free space.

Pizza Deli Roma Bar and Restaurant (2 locations)
Location: Bole Road, opposite Millennium Hall
Tel: +251-116-185874/116-638392
Mob: +251-911-233655
Email: pizzadelirioma@yahoo.com
Services Available: Restaurant known for pizza, pasta
Accessibility Information

Comments: The open-air area is accessible but there are 2 steps to the main restaurant. There is also a 20cm threshold at the entrance to the toilet; door is 76cm wide without free space.

Pizza Deli Roma Bar and Restaurant
Location: Bole Road, near Dembel City Center
Tel: +251-115-511204
Mob: +251-911-215521
Services Available: Pizza, pasta
Accessibility Information
Comments: There is 18cm threshold at the entrance. There is also a 16cm threshold at the entrance to the toilet with door 60cm wide without free space to maneuver a wheelchair.

Purple Café
Location: Bole Road at Olympia junction
Tel: +251-115-518886/115-524063
Services Available: Café, known for ice cream

Accessibility Information

Comments: There are 4 steps at the entrance of the toilet; the door is 60cm wide.

Red Bean Café
Location: Off Bole Road, road opposite Millennium Hall
Tel: +251-116-181596
Services Available: Restaurant, café known for macchiato

Accessibility Information

Comments: The toilet door is 75cm wide without free space.

Rico Bar and Restaurant
Location: Bole Road, near Olympia
Tel: +251-115-539462
Mob: +251-911-242452
Services Available: Restaurant, bar
Accessibility Information

Comments: The toilet main door is 63cm wide and interior door is 60cm wide.

Rodeo Bar and Restaurant
Location: Bole Road, opposite Shoa Supermarket
Tel: +251-115-510694
Mob: +251-911-212103/911-246370
Email: rodeo.tizazu@yahoo.com
Services Available: Restaurant, bar, BBQ

Accessibility Information

Comments: There are 4 steps, without handrails, on the way to the toilet. The main door is 72cm wide; the interior door is 63cm wide without enough free space inside.

Romina Café and Restaurant
Location: Arat Kilo, in front of AAU Arat Kilo campus
Tel: +251-111-110005
Mob: +251-911-431439
Services Available: Restaurant, café

Accessibility Information

Comments: The public toilet main and interior doors are 73cm and 55cm wide respectively without enough free space inside.
Romina Miki Bar
Location: Kazanches, next to Alem Coffee
Tel: +251-118-502833
Mob: +251-911-214335
Services Available: Restaurant, bar
Accessibility Information

Comments: There is a high threshold at the entrance to the toilet; its main door is 68cm wide; the interior door is 59cm without enough free space inside.

Saay Pastry (several locations)
Location: Haile Gebreseyesesse Rd, opposite to Lex Plaza Building
Tel: +251-116-622095
Mob: +251-910-885400
Services Available: Cakes, café service
Accessibility Information

Comments: There are 14 steps with handrail at one side at the entrance to the public toilet; its door is 60cm wide without enough free space inside.

Sabina Park
Location: Off Bole Road behind Flamingo Bar
Tel: +251-115-516152/115-512037
Mob: +251-911-940609
Services Available: Restaurant known for Lasagna, beautiful setting and children's playground
Accessibility Information

Comments: The public toilet main and interior doors are 82cm and 59cm.

Sangam Restaurant
Location: Bole Road, next to Total Petrol Station
Mob: +251-911-214188
Services Available: Traditional Indian food, bar
Accessibility Information

Comments: There are 4 steps without handrails at the entrance of the toilet. The toilet main door is 82cm wide and the interior door is 65cm wide.

Seneha Restaurant
Location: Meskel Flower Road, from Olympia
Mob: +251-911-212184
Services Available: Restaurant
Accessibility Information

Comments: The toilet interior door is 73cm wide without enough free space inside.

Teshomech Kitfo
Location: Hayahulet
Tel: +251-116-182442
Mob: +251-911-221735

Services Available: Traditional Ethiopian kitfo

Accessibility Information

Comments: There is a high threshold at the entrance to the public toilet; door is 67cm wide without enough free space.

Tik Tak Fast Food

Location: Opposite to Bole Medhanealem Cathedral
Tel: +251-116-638771
Mob: +251-911-036271

Services Available: Restaurant known for cheese burgers, smoothies

Accessibility Information

Comments: The restaurant is found underground with 25 steps with handrails on both sides. However, there is an alternate accessible way to the restaurant. The public toilet interior doors are 65cm wide with little free space to maneuver a wheelchair.

Wube Berha Bar

Location: Bole Medhanealem, Edna Mall Building (ground floor)
Tel: +251-116-622436
Mob: +251-911-215159

Services Available: Restaurant, bar, café

Accessibility Information
Comments: The toilet interior door is 70cm wide.

Yeshi Buna (several locations)
Location: Debra Zeit Road, Beklobet (Lancha) area
Tel: +251-114-162124
Mob: +251-913-936144

Services Available: Café, Ethiopian dishes, traditional coffee ceremony

Accessibility Information

Comments: There is a small threshold at the entrance. Public toilet door is 70cm wide.

Yeshi Buna
Location: Mickey Leland Road, next to Elsa Restaurant
Tel: +251-116-612488

Services Available: Café, Ethiopian Dishes, traditional coffee ceremony

Accessibility Information

Comments: The toilet door is 55cm wide without enough free space inside.

Yeshi Buna
Location: Stadium area, opposite to Gandi Hospital
Tel: +251-115-516767
Services Available: Guest rooms, private villas, ballroom, meeting rooms, restaurants, bars, café, bakery, swimming pool, sauna, children’s playground, shops, gym, business center, high speed Internet in rooms, bank and ATM service, car rental services, travel agency, Jacuzzi, massage, night club, room service, satellite TV, laundry service, parking area

Accessibility Information

Comments: There are 5 guestrooms for persons with disabilities.

Siyonat Hotel
Location: Bole Sub-City, behind Edna Mall, near to Kaleb Hotel
Tel: +251-116-629744/41/48
Mobile: +251-911-201205
Services Available: Standard hotel services
Accessibility Information:

Comments: Entrance has a threshold and there is a ramp. The elevator accesses all floor levels. The guestrooms and conference hall are accessible. The public toilet door is 70cm wide with accessible toilet seat and adequate interior space.

Wabe Shebele Hotel
Location: Ras Abebe Aragay St. Mexico Square area
Tel: +251-111-577187
Email: washo.et@ehtionet.et
Web: www.wabeshebellehotels.com.et
Services Available: Café, Ethiopian food, traditional coffee ceremony

Accessibility Information

Comments: The open-air space is accessible but there are 11 steps to the restaurant with handrails on both sides. The toilet door is 79cm wide.

Yod Abyssinia (2 locations)
Location: Bole Medhanealem Road, next to Brass Hospital
Tel: +251-116-612985/116-187061
Mob: +251-911-250394
Email: yod@ethionet.et
Web: www.yodabyssina.com
Services Available: Traditional Ethiopian dishes and drinks, live band, traditional music and cultural dances every evening

Accessibility Information

Comments: There is 14cm threshold at the entrance to the public toilet; its main door is 90cm wide but the interior door is 70cm. There is a Braille menu available.

Yod Abyssinia
Location: Sarbet, on way towards Bisrat Gabriel Church
Tel: +251-116-612176/113-720607
Mob: +251-911-250394
Email: yod@ethionet.et
Web: www.yodabyssinia.com
Services Available: Traditional Ethiopian dishes and drinks, live band traditional music and dances every evening.
Accessibility Information

Comments: There is a 16cm threshold at the entrance. The public toilet main door is 75cm wide and the interior door is 60cm wide. There is a Braille menu available.

Yohannes Gurage Kitfo Bet
Location: Mickey Leland Road, behind Elsa Restaurant
Tel: +251-912-140616
Services Available: Known for Gurage kitfo, bar, Ethiopian traditional coffee

Accessibility Information

Comments: There is an 8cm threshold at the entrance to the two dining rooms, but there are alternative accessible dining rooms.

SHOPPING MALLS, SUPERMARKETS, SHOPS

Aberus Complex
Location: Bole Road, in front of Dembel City Center
Tel: +251-116-555323
Email: zemenwan@yahoo.com
Services Available: Beauty salon, barber shop, boutiques, mobile phone centers, Internet cafés, photo shop, computer maintenance, film producer, adoption center, guest house, restaurant, night club, language schools, tour and travel agency

Accessibility Information
Comments: There are 12 steps at the main entrance to the building but there is an alternative way at the right side of the building with 15cm threshold. The lift door is 70cm wide. Public toilet main door is 70cm wide and interior door 55cm wide without enough free space inside to maneuver a wheelchair.

Bambis Supermarket
Location: Haile G/selassie Road, Kazanches
Tel: +251-115-521104
Services Available: Usual supermarket products
Accessibility information

Comments: The supermarket has two floors; the lower floor is accessible, the upper floor is not; stairs are equipped with handrails on both sides. There are 9 steps without handrails at the entrance to the public toilet; its door is 68cm wide.

Birhan Africa Mall
Location: Bole, in front of Bole Medhanealem Cathedral
Service Available: Café, restaurant, ATM, electronics shop, beauty shop, cloth shop, photo gallery
Accessibility Information:
Comments: The building has upstairs and there is ramp which is accessible for people with disability. There is elevator is all floors. Public toilet entry door and inside space is inaccessible but the seat is at proper height. There is free maneuvering space to maneuver wheelchair.

Bisrat Gabriel Mini Supermarket
Location: At Bisrat Gabriel Church, Old Airport area
Tel: +251-113-712246
Mob: +251-911-674849
Services Available: Usual supermarket products

Accessibility Information

Comments: There are 2 steps at the entrance to the shop.

Dembel City Center
Location: Bole Road at Olympia junction
Tel +251-115-150055
Email: yencomad.plc2@ethionet.et
Services Available: Banks and insurance companies, beauty salons, fashion collections, electronic shops, mobile phone/computer shops, art gallery, travel and tour agencies, language school, printing and advertising studios, café and restaurant, and many more

Accessibility Information

Comments: There are 12 steps without handrails at the main entrance to the building. There is an accessible alternative way next to the parking lot, with a small threshold. Public toilet
doors are 68cm wide without free space to maneuver a wheelchair inside. The lift has Braille numbers.

DH Geda Tower
Location: Bole Road, next to Friendship Building
Tel: +251-116-628441
Services Available: Fashion collections, beauty salons, bank and insurance, tour and travel agencies, cosmetics shops, café and restaurant, apartments and many more
Accessibility Information

Comments: There are 3 steps without handrails at the entrance to the building but at the back there is accessible way through the parking area directly to the lift. Public toilet doors are 50cm without free space to maneuver a wheelchair. The lift has numbers in Braille.

Edna Mall
Location: Bole, opposite to Medhanealem Cathedral
Tel: +251-116-616207/78
E-mail: info@ednamall.et
Website: www.ednamall.net
Services Available: Children play zone, three cinema halls (including 3D movies), book store, bank, electronics shop, beauty salons, art gallery, dental clinic and many more
Accessibility Information

Comments: There is high threshold at the main entrance to the building but there is an accessible way to the lift through
the parking area. Public toilet main door is 70cm and interior door 60cm without free space to maneuver a wheelchair. The lift has audible signals

**Ethiopian Tourist Trading Enterprise**
Location: Haile G/selassie Road, Hayahulet area
Tel: +251-116-183214
Email: ette@telecom.net.et
**Services Available:** Clothes, perfumes, shoes, cosmetics, electrical equipment, traditional style furniture, lamps, paintings, photographs, organizing exhibitions and bazaars, preparing and delivery of Ethiopian traditional meals

**Accessibility Information**

![Accessibility Icon](image)

**Comments:** partially accessible

**Fantu Supermarket, No.1**
Location: Gurd Shola, CMC Road
Tel: +251-116-475497
Mob: +251-911-454551
**Services Available:** Usual supermarket products

**Accessibility Information**

![Accessibility Icon](image)

![Public Toilet Icon](image)

**Comments:** The public toilet door is 66cm wide without free space inside.

**Fantu Supermarket, No. 2**
Location: Sarbet, in front of Canadian Embassy
Tel: +251-113-718740/41
Mob: +251-911-886376

Services Available: Usual supermarket products

Accessibility Information

Comments: There is ramp as an alternative for the 6 steps at the entrance but the ramp does not meet accessibility standards. The toilet is on the first floor which is inaccessible; the main door is 80cm wide; the interior door is 40cm wide without enough free space inside.

Fantu Supermarket, No.3
Location: Bole Road, at Rwanda Embassy Road junction
Tel: +251-116-626562
Mob: +251-911-200090

Services Available: Usual supermarket products

Accessibility Information

Comments: There are 3 steps at the entrance to the supermarket but there is an alternative accessible way to the supermarket through the parking area.

Friendship Mall
Location: Bole Road near Millennium Hall
Tel: +251-116-639850/43
Email: friendship@ethionet.et
Website: www.friendship-fbg.com

Services Available: Fashion collections, jewelry shops, bookstore, electronics shops, toy shops, Internet café, bank, tour and travel agencies, supermarket and many more
Accessibility Information

Comments: There are 6 steps equipped with handrails on both sides at the entrance to the building, with no alternative accessible way for wheelchair users to enter the building. Public toilet door is 70cm wide without free space to maneuver a wheelchair. The supermarket at the side of the building is accessible.

Garade Building
Location: Bole Road near Olympia junction, across from New York Supermarket
Tel: +251-115-544334
Mob: +251-911-225797
Services Available: Beauty salon, tour and travel, bank and insurance, cosmetics shop, café and restaurant and many more.

Accessibility Information

Comments: There is small threshold at the entrance to the building but there is a temporary ramp. Public toilet door is 55cm wide with a small space to maneuver a wheelchair. The lift has Braille numbers.

Getu Commercial Center
Location: Bole Road at Olympia junction
Tel: +251-115-540795/32
Website: www.get-asinternational.com
Services Available: Fashion collections, wedding picture studio, games, kids fashions, jewelry shops, beauty salons, café and restaurants, massage center, barbershop, wedding gallery and many more

Accessibility Information

Comments: There are 3 steps without handrails on either side at the entrance to the building but next to the main entrance there is also an accessible alternative way directly to the lift through the parking area. Public toilet door is 65cm without free space. The lift has buttons in Braille.

Hadia Supermarket
Location: Stadium, next to Ghion Hotel entrance
Tel: +251-913-889580
Services Available: Usual supermarket products

Accessibility Information:

Comments: There is an 8cm threshold at the entrance to the supermarket.

Hagerbet Souvenir
Location: Opposite Central Post Office
Tel: +251-115-508710
Mob: +251-910-626905
Email: hagerbahal@yahoo.com
Website: www.ethiopiahajer.com
Services Available: Ethiopian traditional clothing

Accessibility Information
Comments: partially accessible

King Silver
Location: Piazza, next to CSO Agency
Mob: +251-911-204343
Email: kingsilverethiopia@yahoo.com
Website: www.kingsilvereth.com
Services Available: Local and non-local silver jewelry

Accessibility Information
Comments: partially accessible

Lex Plaza Shopping Center
Location: Haile G/selassie Road, Hayahulet
Tel: +251-116-628295/ 116-638234
Email: lordtradingplc@ethionet.et
Services Available: Boutiques, cosmetic shops, jewelry shops, beauty salons, tour and travel agency, internet café, café and restaurant and many more.

Accessibility Information
Comments: There are 5 steps without handrails at the entrance but as an alternative there is an accessible ramp at the edge of the building which is not very visible. The lift door is 73cm wide without free space to maneuver a wheelchair. Toilet main door is 70cm, interior door 50cm and not wide
Services Available: Restaurant, bar, meeting rooms, shops, travel agent, bank, gym, post office, EAL ticket office, car rental service satellite TV, 24 hour room service

Accessibility Information

Comments: There is good signage.

PARTIALLY ACCESSIBLE HOTELS, GUEST HOUSES

Addis Regency Hotel
Location: Arada, in front of Commercial Bank of Ethiopia
Tel: +251-111-550034/30
Mob: +251-913-141583
Email: info@addisregency.com
Web: www.addisregency.com

Services Available: Standard hotel services

Accessibility Information:

Comments: Entrance has a 12cm high threshold. Alternative entrance with a ramp is available. There is no elevator to access the other floors. Guest rooms are not wheelchair accessible. Conference hall is accessible.

Adot -Tina Hotel
Location: Meskel Flower Rd.
Tel: +251-114-673939
Mob: +251-913-146431
Email: adottinahotel@gmail.com
enough to maneuver a wheelchair inside. There is not enough lighting in some of the corridors.

**Medhanealem Building**
**Location:** Bole in front of Edna Mall  
**Service Available:** Café, restaurant, ATM, electronics shop, beauty shop, cloth shop, photo gallery  
**Accessibility Information:**

![Handicapped Symbol] ![WC]  
**Comments:** The building entry has steps but there is a ramp for wheelchair use. Public toilet room seat is accessible but the entry door and inside space is very small. Elevator is available to all floors. There is wide free space inside shopping mall which wheelchair users can access easily.

**New York Supermarket**  
**Location:** Bole Road near Olympia junction  
**Tel:** +251-115-151243  
**Services Available:** Usual supermarket products  
**Accessibility Information**

![Handicapped Symbol]  
**Comments:** There is a 7cm threshold at the entrance to the supermarket. The ground floor is accessible but there is an inaccessible space upstairs with gift and household goods.

**Queen of Sheba Traditional Clothes Shop**  
**Location:** Opposite Central Post Office  
**Mob:** +251-912-055657  
**Services Available:** Ethiopian traditional clothes
Accessibility Information

Comments: partially accessible

Sheger Building
Location: Bole Medhanealem (Bole Telecom) Road
Tel: +251-116-636426
Website: www.sheger.com
Services Available: Fashion collections, beauty salons, bank, tour and travel agency, Internet café, cosmetics shops, media, dental clinic, café and restaurants, night clubs

Accessibility Information

Comments: There are 3 steps equipped with handrails at the entrance to the building. There is no alternative accessible entrance for wheelchair users. The public toilet door is 75 cm wide. The lift has Braille numbers

Shi Solomon Supermarket
Location: In front of National Theatre
Tel: +251-115-517095
Services Available: Usual supermarket products

Accessibility Information

Comments: partially accessible
Shoa Supermarket
Location: Bole Road
Tel: +251-115-506104/07
Services Available: Usual supermarket products
Accessibility Information

Comments: The ground floor is accessible but there is an inaccessible room upstairs with handrail on one side. The toilet door is 70cm wide without enough free space inside.

Tana Shopping Mall
Location: At Merkato
Tel: +251-112-132188
Services Available: Clothing shops, cosmetic shops, electronic shops, bank services, restaurant and many more
Accessibility Information

Comments: There are more than 10 steps without handrails at the entrance to the shopping mall. The building has two floors but no lift; stairs are equipped with a handrail on one side. The public toilet door is 65cm wide without enough free space inside.

Tebaber Berta Building
Location: Wello Sefer (Ethio-China) Road, Wello Sefer
Tel: +251-115-533612
Services Available: banks, beauty salons, tour and travel agencies, car rent, construction real states, flower shops, sauna and Morocco bath service, and many more
Accessibility Information

Comments: There are 4 steps equipped with handrails both side at the main entrance to the building but there is no accessible way to the building for wheelchair users. Public toilet, main door 70cm and interior door 65cm wide with little free space to maneuver a wheelchair. There is an escalator to second floor.

T.K. International Building
Location: Bole Road at Ring Road Bole Bridge
Tel: +251-116-616757
Mob: +251-911-233493
Services Available: Offices, shops, clinic, DSTV service

Accessibility Information

Comments: There are 4 steps without handrails to the building but there is alternative accessible way for wheelchair users through the parking area. The public toilet main door is 90cm but its interior door is 70cm wide. The lift has Braille numbers.

Wudassie Souvenir
Location: in front of Central Post Office
Tel: +251-111-574242/ 111-569650
Mob: +251-911-605338
Email: w.souvenirs@ethionet.et
Services Available: Ethiopian traditional souvenirs

Accessibility Information
Comments: partially accessible

Yerega Haile Shopping Mall
Location: At Merkato
Tel: +251-112-780873
Services Available: Clothing shops, shoe shops, electronic shops, cosmetics shops, bank, restaurant, café and many more.

Accessibility Information

Comments: There are 6 steps without handrails at the main entrance and another alternative entrance with a 20cm threshold. The public toilet door is 80cm wide without enough free space.

Zefimesh Grand Mall
Location: Addis Abeba, Megenagna round about
Tel: +251-116673939
Services Available: Café, restaurant, bank, ATM, electronics shop, beauty shop, cloth shop, photo gallery, cinema, mobile accessories, gift shop, jewelry and watch, décor, furniture, pharmacy, supermarket, many other shops

Accessibility Information:

Comments: There is a ramp. Elevator is available from ground to all floors. There is wide free space inside mall to
maneuver wheelchair. Public toilet seat is accessible but entry door and inside space is inaccessible.

LAUNDRY SERVICES

Atomic Laundry
Location: Piazza, at Ras Mekonnen Bridge
Tel: +251-111-115219
Mob: +251-911-674418
Services Available: Laundry service
Accessibility Information

Comments: There are 2 steps at the entrance to the laundry.

Bole Laundry
Location: Bole Road, next to Shoa Bakery
Tel: +251-115-154770
Mob: +251-911-222895
Services Available: Laundry service
Accessibility Information

Comments: There is an 8cm threshold at the entrance.

Magic Press Laundry (several locations)
Location: Sarbet, near International Evangelical Church
Tel: +251-911-210795
Services Available: Laundry service
Accessibility Information
Comments: There are 2 steps at the entrance to the laundry.

Marathon Laundry
Location: Mexico, next to St. George Brewery
Tel: +251-115-152014
Mob: +251-912-361111
Services Available: Laundry service

Accessibility Information

Comments: There is a high threshold at the entrance.

Rocate Laundry
Location: Hayahulet Road, in front of Awraris Hotel
Tel: +251-116-186370
Services Available: Laundry service

Accessibility Information

Comments: the entry is partially accessible.

Sunshine Laundry
Location: Bole Road, in Sunshine Building
Tel: +251-115-155301
Services Available: Laundry Service

Accessibility Information
Comments: there is one step at the entry

**Stadium Laundry**
Location: Stadium, next to Ghion Hotel entrance  
Tel: +251-115-530104  
**Services Available:** Laundry service  
**Accessibility Information**

![Accessibility Icon]

Comments: partially accessible

**Zenit Laundry**
Location: Meskel Square  
Tel: +251-115-515927  
**Services Available:** Laundry service  
**Accessibility Information**

![Accessibility Icon]

Comments: partially accessible

**SPORTS, RECREATION, FITNESS CENTERS**

**Addis Ababa City Stadium**
Location: Near Meskel Square  
Tel: +251-115-156205/ 115-156267  
Mob: +251-911-417876  
Email: akelkay@yahoo.com or crownethiopia@yahoo.com  
**Services Available:** Sports stadium, venue for games, performances and other events  
**Accessibility Information**

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Comments: There are 13 steps without handrails at the entrance to the stadium, with many stairs to climb to reach the seats. Wheelchair users can sit along the side of the field depending upon the event.

Addis Ababa Golf Club
Location: Old Airport opposite Swiss Embassy
Tel: +251-113-701893
Mob: +251-913-201893
Services Available: Golf course, restaurant
Accessibility Information

Comments: There is a high threshold at the entrance to the guest rooms. Public toilet is 80cm wide without free space to maneuver a wheelchair inside.

Laptho Fitness Center
Location: Old Airport, in front of Birsat Gabriel Church
Tel: +251-113-728777/78
Mob: +251-913-169498
Email: michael.teka@laptho.com
Website: www.laptho.com
Services Available: Fitness center, sauna, steam, swimming pool, group cycle room, yoga, martial arts room, aerobics
Accessibility Information
Comments: The Center is found underground with stairs to climb down at the main entrance. But there is an alternative accessible way through the parking area.

**Life Fitness**
Location: Gerji, next to Unity College  
Tel: +251-116-629951/52  
**Services Available:** Gym, steam, sauna, basketball/volleyball court, jogging track  
**Accessibility Information**

![WC](image)

Comments: Public toilet door 75cm wide. The shower is not wide enough to maneuver a wheelchair. There is an emergency call button in the sauna.

**TRAVEL SERVICES**

**Abyssinian Flight Services**
Location: Bole Bridge in front of Brass Hospital  
Tel: +251-116-620622/23/24  
Mob: +251-911-456685  
Email: bookings@abyssinianflights.com  
Website: www.abyssinianflights.com  
**Services Available:** Tourism, aerial survey, business travel, airplane rentals, search and rescue, medical evacuation  
**Accessibility Information:**

![WC](image)

Comments: There are 2 steps at the entrance to the office.
Web: www.adottinahotel.com

**Services Available:** Restaurant, bar, meeting rooms, gym, sauna, business center, free airport shuttle, free buffet breakfast, tour arrangements, room service, broadband Internet in rooms

**Accessibility Information**

![Wheelchair and WC symbol](image)

**Comments:** There is a small threshold at the entrance to the building. Both public and guestroom toilet interior doors are 65cm wide and there is not enough free space to maneuver a wheelchair. The lift has Braille numbers and audible signals.

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**Aphrodite International Hotel**

Location: Kazanchis, near ECA
Tel: +251-115-572220/28/29
Email: reservation@aphroditeaddis.com
Web: www.aphroditeaddis.com

**Services Available:** Bed rooms, meeting rooms, Bar and restaurant

**Accessibility Information:**

![Wheelchair and WC symbol](image)

**Comments:** At the hotel entrance there is ramp but it is very steep. Lift entry door is 75cm wide with 1mX135cm maneuvering space. Bar and restaurant are accessible. Public toilet entry door is 60cm wide with accessible seat. Guest room entry door is accessible but toilet door is narrow. Meeting room is accessible.
AirLink Travel Agency
Location: Kazanches, Palace Commercial Center, 5th floor
Tel: +251-115-504995/509047/501993
Email: airlink.travel@ethionet.et
Services Available: Airline ticketing
Accessibility Information

Comments: There is a ramp at the entrance to the building.

Awekash Tour and Travel
Location: At Piazza, Emperor Tewodros Square
Tel: +251-111-577302
Services Available: Ticketing, tour and travel services
Accessibility Information

Comments: The office is one room and not wide enough to maneuver a wheelchair inside.

Bati Travel Agency
Location: Behind Ethiopia Hotel
Tel: +251-115-521600
Email: batitravel@ethionet.et
Services Available: International ticketing services
Accessibility Information

Comments: The office is located near the main road, crowded with cars and pedestrians.
Eastern Tour and Travel Agency
Location: In front of Ethiopian Radio and Television Agency
Tel: +251-115-511574/ 115-511378
Mob: +251-911-608596
Email: lulitget04@yahoo.com
Website: www.easterntravelandtour.net/index.htm
Services Available: Ticketing, tour service and car rental
Accessibility Information

Comments: the entry is partially accessible

Ethiopian Airlines (Multiple offices)
Location: Bole Road, DH Geda Building
Tel: +251-116-639700/ 116-656666
Website: www.ethiopianairlines.net.et
Services Available: Reservations, ticketing
Accessibility Information

Comments: There is an accessible reserved vehicle parking place for disabled customers near the entrance with signage. Wheelchair can be provided upon advance request. There is a personal assistant assigned to help travelers with disabilities.

Ethiopian Rift Valley Safaris
Location: Piazza next to Pushkin Hall
Tel: +251-111-552128/ 111-558591
Email: ervs@ethionet.et
Website: www.ethiopianriftvalleysafaris.com
Services Available: Travel and tour service, hunting
Accessibility Information

Comments: There is a temporary ramp for wheelchair users.

Experience Ethiopia Travel
Location: Meskel Square
Tel: +251-115-152336
Mob: +251-912-401872
Email: info@experianceethiopia.com
Services Available: Tour, travel, ticketing services
Accessibility Information

Comments: the entry is partially accessible.

Express Travel Group
Location: Inside Hilton Addis Hotel
Tel: +251-115-510999
Mob: +251-911-919391
Email: express@ethionet.et or expresstravel@ethionet.et
Website: www.expresstravelethiopia.com
Services Available: Tour and travel services, ticketing
Accessibility Information

Comments: There is an accessible entry and toilet room

Home Net Car Rental and Commission Agent
Location: Bole Medhanialem behind Kaldi’s Café
Tel: +251-116-181416
Email: girumsun@yahoo.com

Services Available: Tour and travel services, car rental services, rental of heavy machines, trucks for construction, importation of new model cars, house and building rent and sales

Accessibility Information

Comments: There is a high threshold at the entrance to the office. Public toilet door is 65cm wide without enough free space inside. Can provide automatic transmission cars for visitors with disabilities

Jember Travel Agency
Location: Meskel Square
Tel: +251-115-505881/82/83
Email: jember@ethionet.et

Services Available: Ticketing services only

Accessibility Information

Comments: There is an accessible entry

Kenya Airways
Location: Inside Hilton Addis Hotel
Tel: +251-115-525547
Mob: +251-911-242919
Email: fekade.k@ethionet.et
Website: www.kenya-airways.com
Services Available: Ticketing services, tour and travel to Kenya

Accessibility Information

Comments: Travelers with disabilities are not required to pay for the ticket of their personal assistant.

Myseru Tour and Travel Agency
Location: Bole Medhanealem next to Sheger Building
Tel: +251-116-621586/ +251-116-621587
Email: myseru@gmail.com
Website: www.myserufour.com

Services Available: Rental of different model cars, including automatic cars, ticketing, hotel reservations, guided tour services

Accessibility Information

Comments: There are 2 steps at the entrance to the office. There is sign language trained staff to communicate with deaf customers.

National Tour Organization
Location: Next to Addis Ababa Stadium, NTO Building
Tel: +251-115-512955
Mob: +251-911-228789
Email: nto@ethionet.et
Website: www.nto.com.et

Services Available: General tour and travel services, car rental

Accessibility Information
**Safeway Tour and Travel Agency**
Location: Bole Road, near Flamingo, in front of Sunshine Building
Tel: +251-115-534200/ 115-534850
Mob: +251-911-510961
Email: iman@safewayethiopia..com
Website: www.hrgworldwide.com
**Services Available:** General tour and ticketing services
**Accessibility Information**

**Comments:** personal assistance offered for visitors with disabilities based on their request

**Saudi Arabian Ticketing Office**
Location: Ambassador Building
Tel: +251-115-126337/93
**Services Available:** Ticketing services
**Accessibility Information**

**Comments:** There is an accessible entry

**Sterling Travel and Tour Agency**
Location: Legehare, in front of the National Theatre
Tel: +251-115-514666
Mob: +251-911-684563
Email: sterlingtravel@ethionet.et  
Website: www.sterlingtour.com  
**Services available:** General tour and travel services.  
**Accessibility information**

![Accessibility Icon]

**Comments:** There is an 8cm threshold at the entrance to the agency. Willing to assign a personal assistant for visitors with disabilities without additional payment.

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**Sudan Airways**  
Location: Ambassador Theatre building next to Harambee Hotel  
Tel: +251-115-504724/115-529803  
Email: sudanair@ethionet.et  
**Services Available:** Ticketing services  
**Accessibility Information**

![Accessibility Icon]

**Comments:** The entry door is too heavy to be opened by someone with hand impairment.

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**Turkish Airlines**  
Location: Bole Medhanealem Road, near Ring Road  
Tel: +251-115-526600  
Email: abbatravel@ethionet.et  
**Services Available:** Ticketing services  
**Accessibility Information**

![Accessibility Icon]
Comments: There are 6 steps without handrails at the entrance to the building. But there is accessible way through the parking.

HOSPITALS, HEALTH CENTERS, CLINICS

Addis Hiwot Hospital
Location: Haile G/selassie Road, in front of Axum Hotel
Tel: +251-11-6623915
Services Available: General medical services
Accessibility Information

Comments: There is an 18cm threshold at the entrance to the public toilets; all toilets doors are 60cm without free space to maneuver a wheelchair inside.

Amanuel Hospital
Location: Mesalemia, next to Amanuel Church
Tel: +251-112-757724
Services Available: General mental health services, nerve treatment, depression, pharmacy, cafe
Accessibility Information

Comments: Public and bedroom toilets doors are 65cm wide with no free space to maneuver a wheelchair inside.

Betel Teaching Hospital
Location: Betel
Tel: +251-116-533365
Services Available: General medical services including dental clinic

Accessibility Information

Comments: There are some steps without handrails at the entrance to the laboratory. The toilet doors are 65cm wide without enough free space inside.

Bethzata Hospital
Location: In front of City Stadium
Tel: +251-115-514470

Services Available: General medical services

Accessibility Information

Comments: The bed heights are adjustable according to the needs of patients

Chechela Higher Clinic
Location: Next to Black Lion Hospital
Tel: +251-115-153046
Mob: +251-913-314468/ 913-314468
Email: chechelahigherclinic@yahoo.com

Services Available: General medical services

Accessibility Information
Comments: Doors to both ultrasound and counseling rooms are 70cm wide. Toilet doors are 60cm wide without free space.

Dinberwa Hospital
Location: Off Haile G/selassie Road at Hayahulet
Tel: +251-116-624941
Services Available: Maternity services, medical services for children and mothers

Accessibility Information

Comments: The toilet door is 75cm wide without enough free space inside.

Ethio Higher Clinic
Location: Kazanches, next to Intercontinental Hotel
Tel: +251-115-526728/12
Mob: +251-911-222148
Services Available: General medical services, HIV testing and counseling

Accessibility Information

Comments: Clinic building has two floors. For outpatients the examination room and laboratory are accessible but for inpatients the bedrooms are inaccessible. Public toilet doors are 60cm.